

Student Satisfaction Survey Spring 2014

- Question 1: I am satisfied with the progress I am making toward completing my degree.
- Question 2: Faculty who teach provide helpful instruction.
- Question 3: Faculty are available when I need help.
- Question 4: Course content is appropriately challenging for my program of study.
- Question 5: Faculty who teach are knowledgeable about their subject areas.
- Question 6: The school worked with me to identify academic program that met my goals.
- Question 7: An Academic advisor was available to help me with questions about my course of study.
- Question 8: I was placed at the appropriate course level that matched my academic preparation.
- Question 9: When I have non-academic questions, I can reach someone who can help me in a timely way.
- Question 10: Course required to complete my degree are available when I need to take them.
- Question 11: The communication I received from the school about the overall enrollment process was clear.
- Question 12: Prior to enrollment, I received clear information as to how much my education would cost.
- Question 13: Prior to enrollment, a school financial aid officer provided financial aid counseling to help me understand the responsibilities of borrowing money to finance my education.
- Question 14: I have able to access additional help with classes when needed, either from my instructor or tutoring services.
- Question 15: I am able to access IT help as needed for coursework and online services (e.g. Blackboard access, bill paying, and enrollment).
- Question 16: Classrooms and general facilities are safe, clean, and conducive to effective learning.
- Question 17: Employees are courteous and helpful in assisting with procedures such as enrollment, financial aid, and teaching support.
- Question 18: Co-curricular activities (e.g. clubs, organizations, and special events) offer positive experiences to enhance campus culture.
- Question 19: Overall, I am satisfied with my experience at NOC.