



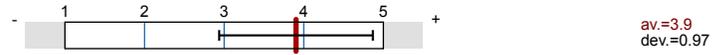
# Student Satisfaction Survey

Student Satisfaction Survey - Spring 2019 ()  
No. of responses = 632

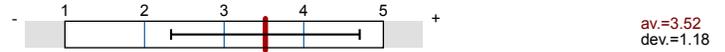
## Overall indicators

### Global Index

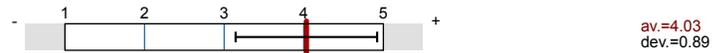
2. Advisement



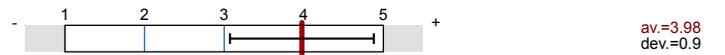
3. Financial



4. Course/Degree



6. Academic Support

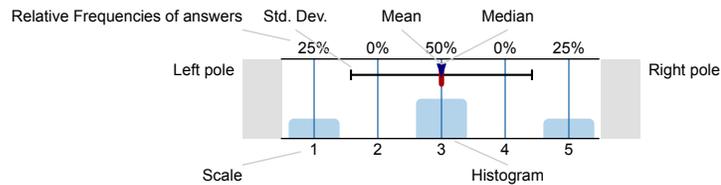


7. Non-academic Support



### Legend

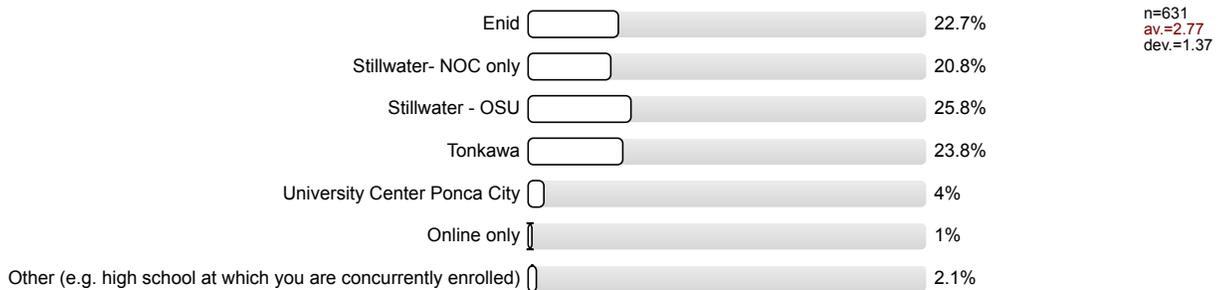
Question text



n=No. of responses  
av.=Mean  
md=Median  
dev.=Std. Dev.  
ab.=Abstention

## 1. General Information

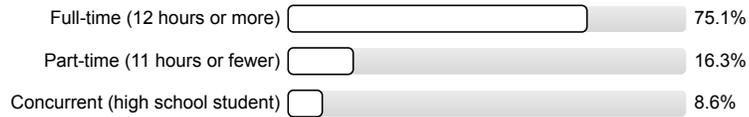
1.1) Location



1.2) Gender

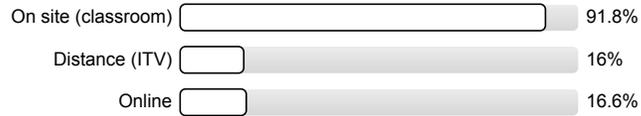


1.3) **Enrollment Status**



n=630  
av.=1.33  
dev.=0.63

1.4) **Delivery Mode of Classes (Check all that apply)**



n=632

1.5) **How did you learn about NOC?**



n=631

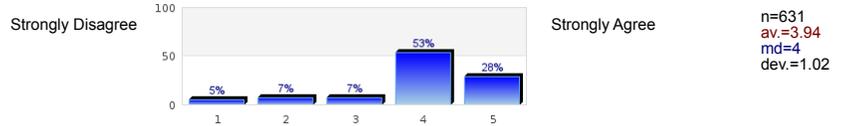
1.6) **Major**



n=614

2. Advisement

2.1) The communication I received from the school about the overall enrollment process was clear.



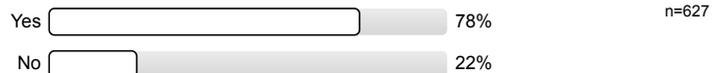
2.2) Comment 2.1

- . (2 Counts)
- 2.1 (8 Counts)
- A
- Agree (4 Counts)
- At times I felt a little lost nothing to crazy
- At times feels disjointed due to the many instructors.
- Communication isn't efficient just because I'm an osu student it's hard
- Crazy I have to be there at 5 am to make sure I get enrolled
- Didn't know one of my classes were cancelled
- Does not communicate well about textbook requirements
- Enrollment for this OSU students was very confusing and time consuming
- Enrollment process was clear.
- Enrollment was easy
- Everyone is so helpful and always has all the information you need to complete the enrollment process.
- Freshman orientation wasnt included and shows needed for my degree path.
- Good (3 Counts)
- Good  
Good
- Good
- Good communication.
- Good.
- Got a little lost the first time, fine since
- Great
- Great school and smooth transition into OSU or other bigger colleges.
- Having been out of school for 17 years, everyone at NOC has helped me tremendously!
- I believe there is an assumption within NOC that new students coming in understand the college process. I have not been in school for over 30 years and was completely lost as to how things work.
- I didn't receive much help overall on anything that I didn't understand but I ended up figuring out most of what I needed from 1 person.
- I feel like people can be more kind
- I feel they did a good job
- I had no idea where to go but I figured it out easily
- I had no information at all until the night before

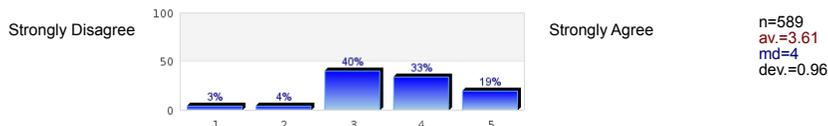
- I had no other choice
- I had to ask it was given to me until I asked
- I learned everything at my highschool.
- I like noc
- I received information from my coach leading me to my advisor and they helped me get enrolled.
- I think if I did not enroll on the last day it would have been better
- I understood what needed to be done
- I was able to enroll very quickly. They helped all they could.
- I wish it was more organized as a whole.
- ldk
- It helped me figure out that it is serious to enroll as quick as I can because classroom can fill up fast
- It is extremely unorganized and waiting in line for four hours to enroll in one class is ridiculous, you should just do online enrollment of have more advisors there.
- It is useful
- It made sense
- It was a totally pain to enroll however, should have had it online
- It was adequate
- It was alright and a awesome way to go
- It was clear, just had to fill out a couple things
- It was clear, the wait was just very long
- It was good (2 Counts)
- It was good
- It was very smooth and easy.
- It would be nice if they would contact you more
- Many times I had to come because I didn't have the right paperwork and was never aware of that.
- XXXX is a great adviser.
- My advisor did a great job explaining everything. It is office help that has poor attitudes and gives lack of information.
- N/A (5 Counts)
- N/a (3 Counts)
- NA (3 Counts)
- NOC did a nice job clarifying my issues
- No Comment
- No comment (2 Counts)
- Nobody told us that online enrollment didnt count
- None (2 Counts)
- Older student and wanted to go to OSU, but grades not good enough. NOC-Stillwater is great place to start and is the only reason why I'm going here because of the Gateway Program. Thank you
- Straight-foward, very helpful

- Student at OSU
- The NOC recruiter at Enid High was very understanding and supportive throughout the process . I really appreciated how kind she was. The enrollment process was not clear when I tried to do summer courses and I was asking about financial aide; I am an undocumented student and was trying to figure out my options. The lady at the financial aide offices were very disrespectful when they asked me if I truly knew what undocumented meant.
- The communication from the school was very good  
They did a good job of explaining everything to me
- The enrollment process was five hours of standing in line for absolutely zero advisement. It was insanely unorganized.
- The financial aid office does not communicate well and let you know important things when they should.
- There was plenty of info given
- They helped me all the way through it.
- They were clear.
- They were helpful.
- They were very helpful
- They were very specific and clear whenever I enroll
- This process was very clear from all all the campus visits and online emails
- Unorganized
- Very good
- Was fairly easy to enroll. People were clear and answered questions.
- Was good
- Was very good
- When bringing your paperwork for your degree path to advisors, it is not clear which classes will transfer into pre-reqs needed. Many common pre-reqs are not offered to pre-med students.
- When enrolling I called to see what I needed to bring, upon arriving to NOC to enroll I was told I needed more information that wasn't readily available, thus setting back my enrollment process.
- Works well enough.
- Would like more info about financial aid
- Yes (4 Counts)
- Yes it was clear, and I understood what to do
- You have my agrees
- didn't get an email saying who my instructor was or what time/day my class was
- good communication
- n/a
- the signs around the building helped
- yea
- yes the people in the offices have always been able to answer any questions I have

2.3) I had chosen a degree program (major) before beginning classwork.



2.4) If undecided on a major, an advisor worked with me to identify an academic degree program (major) that met my goals.



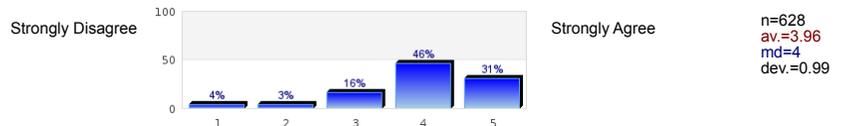
2.5) Comment 2.4

- Very professional
- .
- 2.4 (8 Counts)
- A
- Advisors are helpful and care
- Advisors help me meet my goals.
- Advisors work well in explaining an academic plan to me.
- Ag major
- Agree (2 Counts)
- Already decided
- Already decided major.
- Already decided my major.
- Already had mine figured out
- Already knew what I needed
- Always
- Amazing advisors.
- Concurrent
- Concurrent student
- Excellent
- Good
- Good.
- Great advisor!
- Haven't really decided on a major yet. I have down Business Mang. or Business Admin. But not quite sure
- Hellen is wonderful
- Help is all we need
- High school concurrent student
- I already had my major in mind so i didnt need help
- I already had my major picked out
- I already knew
- I already knew what my major was going to be.
- I am a concurrent student without a major.
- I am a concurrent student, so I did not need to choose a major.

- I am concurrent
- I am not currently on a degree path.
- I did not have this issue
- I didn't have this issue.
- I don't have an advisor, but I do have a major picked
- I got a good advisor
- I had a class to help me pick what I wanted
- I had already decided
- I had good communications with the adviser.
- I had my major chosen before I started.
- I had selected a major using my military MOS on GoArmyEd that said it aligned with what I needed but after being in the classes, I think the degree description was wrong. It is definitely different than what I was wanting to do so I will probably change my degree after this semester to suit y needs.
- I had someone help me pick out a major
- I haven't had to talk to an advisor yet.
- I know what I want
- I started to question my major and my advisor was so encouraging to keep moving forward and I'm very thankful for that
- I would love that because I need help
- Idk
- It was a bit unclear about I was supposed to do
- I'm a concurrent high school student.
- I'm a concurrent student so I just need basics.
- I'm an Osu student so I do my advising there
- I've had my major decided since I got to school
- Kinda
- Major was previously declared
- XXXX helped me switch from ANSI to AG Business
- My advisor criticized me on my degree and classes and so I switched advisors
- My advisor did great explaining to me, what my last two advisor did not.
- My advisor helped me choose the classes that I need for my major
- My advisor was never changed even after filling out the paperwork In the admissions office.
- N/A (6 Counts)
- N/A
- N/a (2 Counts)
- NA (4 Counts)
- Na
- Niether
- No comment (2 Counts)

- No one around to tell me about the different majors
- None
- Not Applicable
- Not much help at all
- She has my gratitude, may the honor be with her
- Since I am a concurrent student it doesn't apply
- Student at OSU
- That can be true if I wasn't already in a major
- The advisors are very helpful and even if yours is not available they are always willing to help.
- There is barely enough time/and advisors
- They gave me possible degree plans I was looking into.
- They had explained what you needed for the major
- Tried to get in touch with him and he never replied
- Was never undecided
- Yea my advisor seemed to be very helpful
- Yes (3 Counts)
- Yes my advisor helped me
- You are on your own when it comes to pre-reqs not offered.No one in the northern area of oklahoma offers Intro to Organic and Biochem (needed for pre-med students, dental hygiene students, some BSN programs)
- did not apply to me
- hospitality was not offered when I enrolled. I would have chosen that as my major. Have changed it to General Studies.
- n/a
- yea

2.6) An academic advisor was available to help me with questions about my course of study (courses for my major).



2.7) Comment 2.6

- .
- 2.6 (8 Counts)
- Academic Advisor was very helpful in this process
- Academic advisors are always available to help
- Advisor answered all questions
- Advisors were helpful with course study questions.
- Agree (2 Counts)
- All the advisors are very helpful and mostly available anytime.
- Always

- An Advisor helped me enroll and through the enrollment process.
- XXXX was amazing however, another academic advisor put me in classes that weren't needed or necessary for my degree. It was very frustrating to be told I had to have this class that I did not want to take and pay for it only to find out it wasn't needed.
- C
- Concurrent
- Concurrent Student
- XXXX is my adviser, great man. Very helpful
- XXXX is a great advisor.
- Excellent
- Had trouble with first advisor, found help elsewhere and ultimately changed advisors
- Helped me with my schedules
- High school concurrent student
- I agree
- I called many universities to find out what I needed to do and once that was decided, NOC staff answered every one of my questions.
- I did not have an advisor for a while
- I go through my high school
- I had good communications with the adviser.
- I have not had to ask an advisor, but am sure they are more than capable to answer all my questions.
- I have not yet talked to an advisor.
- I have recently been able to communicate effectively with an advisor other than the one I had originally. Unfortunately, I have taken 3 classes that will not count toward my degree and had no direction in preventing that from occurring
- I haven't seen one yet
- I still have to take a couple of courses even after I graduate to be able to enroll in the RN program at north western
- I talked very little with my advisor
- I was scheduled completely wrong
- Idk
- I've already known what I whanted to get in to
- Made it easy
- XXXX is an excellent advisor and instructor
- XXXX knew almost everything about my major I wanted to know.
- My academic advisor was rude and made it seem like their only objective was getting me out of their office as quickly as possible
- My advisor has always answered any questions that I have had
- My advisor was a monumental help to to helping me get my classes together and to help me overall w lite any questions I had
- My advisor( XXX) is amazing.
- N/A (5 Counts)
- N/a (2 Counts)
- NA (3 Counts)

- Na
- Niether
- No
- No NOC advisor.
- No comment (2 Counts)
- None
- Not many questions, but plenty of help.
- Same for 2.4
- She is the best
- Someone was always willing to help
- Sometimes
- Student at OSU
- Tells me everything I need to know and helps organize a career path
- The initial person who enrolled me was not knowledgeable on my major of choice, but when going to enroll for my second semester I was informed the Science teachers could help me and enroll me. They answered many questions I had regarding enrollment and what to expect.
- The recommendations she has given
- The wonderful advisors make the enrollment process quick, easy, and understandable.
- They are always available
- They were very helpful
- They were very helpful.
- Very good
- Very good on classes for my major but was a little vague on electives and classes not in my immediate major.
- Wasn't helpful. Keep pointing me in different direction than I wanted to go
- When I schedule a meeting they were always there and ready to help me.
- When XXXX was here yes, but since she was removed no
- Yes (4 Counts)
- Yes she had office hours available
- Yes she was always in her office during her office hours
- Yes she was very helpful
- helped me to switch my bio class
- n/a
- no one ever seemed to know the same information
- yea

2.8) I was placed at the appropriate course level that matched my academic level.



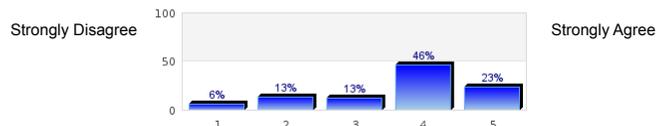
## 2.9) Comment 2.8

- C
- . (2 Counts)
- 2.8 (8 Counts)
- Agree (3 Counts)
- Always
- Classes haven't been too hard and I feel that I am at the level I should be at.
- Comfortable with schedule
- Excellent
- Good
- Helped me remove a class that I didn't need for my major
- I agree with where they put me.
- I believe I was placed on the right path
- I chose most of my classes myself.
- I chose which classes I took. Advisor just made sure they were correct.
- I complete the requirements for the General Education Degree, I had a grad check done and come to find out that I still had more classes to take that what was stated on the requirement sheet. I was not very happy about it. I was not informed that more classes were needed until I did that grad check. XXXX informed me about that. Also I have a lot of military training that I have from my Smart Transcripts that were not counted? This I do not understand being that those that I took were accredited by the American Council of Education (ACE), very puzzle about that.
- I do not know until now
- I have no classes that are too much pressure and I just don't understand. The teachers are very helpful.
- I like it
- I passed out of 2 basic math classes that really cleaned up my schedule.
- I should have been able to skip college algebra
- I signed up for it knowing I could do it.
- I took classes for one major only to find out I can't do it all on line
- I was placed in appropriate classes.  
I was placed in pre college algebra and knew within my first class that I was going to have trouble. I had talked with the teacher several times, attended the tutor room sought a professional tutor and a private tutor. The common theme amongst them all was, "If I didn't understand this; I wasn't going to understand it down the line". The instructor was having personal issues as well and seemed distracted. The combination resulted in my withdraw from the class
- I'm taking classes in my rank
- Idk
- It is moderately challenging
- It was adequate
- It's a remedial math
- I'm in two classes most equivalent to my high school courses.
- Math functions is right where I need to be.

- My high school Counselor advised me to take this class but I had already taken calculus I felt like this class was way to easy
- My teacher helped me figure it out
- N/A (5 Counts)
- N/a (3 Counts)
- NA (2 Counts)
- Na
- No Comment
- No comment (2 Counts)
- Placement tests rightfully yield proper classes to start
- Some classes are harder than others
- The school put me where I needed to be
- There is still a lot of stuff I don't know
- These courses mostly match the skill level I'm at in high school.
- They fit me right in
- They matched my act scores
- This class is right at my level
- Was placed in wrong classes for my degree
- Yes (6 Counts)
- Yes I feel like I am in the right math class for me
- Yes and no I am struggling a little bit but nothing more tutoring can't solve
- Yes and no it has been 9 year since I had a math class making it difficult
- Yes the appropriates was given to my academic level
- all of my courses match my skill levels
- i'm not sure if i'm on the correct track
- n/a
- sure

3. Financial

3.1) Prior to enrollment, clear information was made available on how much my education would cost (e.g. cost comparison sheet).



n=630  
av.=3.69  
md=4  
dev.=1.13

3.2) Comment 3.1

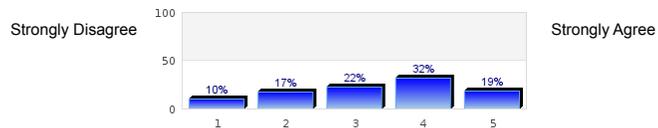
- . (2 Counts)
- 3.1 (7 Counts)
- After enrollment I went to pay my tuition in full out of pocket. The unofficial cost and the cost I paid were different by about \$500.
- Agree (2 Counts)

- Agree
- Bursar/financial aid allows you to view the costs of courses and time to drop if need be
- C
- Didn't really look for it.
- Good (3 Counts)
- I already knew basic cost but I didn't talk to anyone about cost.
- I did not find any information
- I didn't know what I wanted to be in yet
- I got the bill that said how much it was going to be
- I had a rough estimate but I much rather would have liked to know the exact cost of each class.
- I knew the costs.
- I saw estimates and things like that but never a clear cut it will be x amount of dollars until classes had started.
- I saw the price tag
- I wasn't aware how much, just knew it wasn't a lot for normal college education
- I would prefer a full layout of each class cost and extras well before the semester starts so you know if you might need to drop or change something.
- Idk
- If it is available then it is hard to find
- Information was clear.
- Information was the given
- It could go both ways
- It is difficult to understand the paperwork and there is so much that you just give up and pay it.
- It was on my paper
- It was very straight to the point on prices.
- It was very straight-forward
- It's expensive but fafsa helped a lot
- Learning what the high school pays for was a little confusing at first
- My advisor told me
- My financial aid was not explained very clearly. Also I was not told about certain grants or scholarships of which I could have applied for or been applied for by the financial aid office.
- N/A (5 Counts)
- N/a (2 Counts)
- N/a gateway student
- NA (2 Counts)
- Na
- No Comment
- No comment (2 Counts)
- No one talked to me about the price. I have a friend whose advisor sat her down and compared UC classes with driving to Tonkawa and

taking classes and which one was cheaper. She then decided it would be cheaper to pay gas and go to Tonkawa. No one discussed cost with me at all.

- None
- Not a comment was made
- Only provided first freshman semester.
- Student at OSU
- The financial office is always open for help
- The financial office offers paperwork and talks in detail about when things are due and how much they are.
- The information was very clear.
- There were sheets that let me know of all costs from courses to food, so indeed very helpful
- This was a little lore confusing since I am in high school
- VA student
- Was very well explained
- We saw the cost
- When I enrolled before my first semester my tuition said it would be around \$3000 and once school started i noticed it was over \$5000.
- Yes (5 Counts)
- Yes but it was kinda confusing to me
- Yes the information has been clear through the whole process
- Yes.
- don't recall receiving one
- n/a
- not really

3.3) Prior to enrollment, a school financial aid officer provided financial aid counseling to help me understand the responsibilities of borrowing money to finance my education.



n=546  
av.=3.32  
md=4  
dev.=1.24  
ab.=82

3.4) Comment 3.3

- .
- 3.3 (7 Counts)
- Agree (3 Counts)
- All done through email and an online website.
- Couldn't
- Did not need information
- Didn't go to a financial aid worker.
- Didn't borrow any
- Enid Financial office has some of the most rudest people ever. I cringe every time I know I have to go in there. They treat you like dirt on the bottom of your shoe.
- Excellent

- Financial aid confuses me. I'm still trying to work out the kinks on my end. Hopefully, this will get resolved soon.
- Gateway student
- Good
- I can't remember if she did
- I did not speak to one
- I did not use student loans.
- I didn't have to borrow money
- I don't know
- I had orientation class to know about it
- I have received no insight on how to pay for my schooling or even a final this is how much you owe until after the due date for tuition and fees, I received this information before the 10% late date but not before the early due date.
- I haven't talked to anyone about finances.
- I like pie
- I never got to meet with anyone about financial aid.
- I still don't understand the repayment process. I am not clear as to when the payments are supposed to start, who I am supposed to repay, how much, etc. I receive robo calls regarding my student loans, but so do people who have none.
- I usually had to do everything on my own
- Idk
- I'm cocurrent so finances went through my high school.
- XXXX helped me with my financial aid and was so helpful and explain everything throughly. She helped with with my schedule as well because one of the ladies who do the scheduling messed mine up
- My parents did that
- N/A (4 Counts)
- N/A due to being military
- N/a (2 Counts)
- NA (2 Counts)
- Na (2 Counts)
- Never saw one
- No Comment
- No comment (2 Counts)
- No loans have been necessary due to pell grant
- No one talked to me, I went to FASFA on my own.
- No, they did not give me clear information about financial aid
- Nobody came up to me
- None
- Responsibilities were made clear to me
- Several years ago this wasn't clear and I understand better now. Freshman orientation Wasn't clear when I first started but now I understand. This should be taught in Freshman orientation class
- She is the best

- Someone came to my highschool and told us what would happen
- Student at OSU
- They lay down all the vital information to understanding the debts and costs of aid received
- They were not helpful
- We weren't looking for financial aid besides scholarships
- Yes (4 Counts)
- n/a
- nope

3.5) Did you use the financial aid page on the NOC website?



3.6) Were you satisfied with the financial aid page on the NOC website?



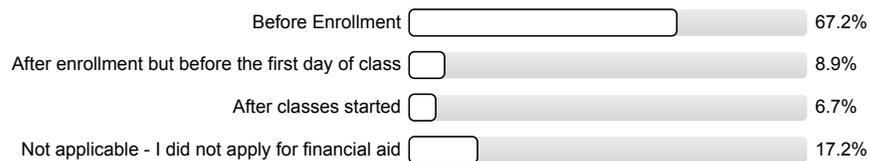
3.7) Please recommend improvement to the financial aid page on the NOC website.

- .
- All good
- All is good here
- Better directions
- Better info on loan refunds
- Better organization/ clearer layout
- Didn't use I don't think
- Didn't use osu student
- Didn't use it
- Doesn't have a break down of what you owe versus what scholarships you got right of the bat.
- Gateway student
- Good
- Hard to find what you're looking for
- Help on scholarships
- Helpfulness it was
- I cannot think of any improvements that can be made.
- I did not get on it because I am a student at OSU
- I did not use the NOC financial aid website
- I did not use the financial aid page, so I do not know
- I did not visit it so I don't really know what to improve.

- I didn't get help
- I didn't know about this page.
- I didn't use it
- I do not have
- I don't think there is anything to improve.
- I don't understand how the site works, or the fafsa
- I feel it's hard to navigate, especially if your doing it alone
- I have none at this time
- I haven't checked it out yet, which is why I answered "no"
- I recommend that the website will provide more details
- I was satisfied with the page.
- I wasn't able to qualify for any financial aid, so it wasn't something I was involved with.
- I wasn't informed about a financial aid page here at NOC
- I'm not familiar with the financial aid page
- Idk
- It didn't make sense
- It is nerve wracking and extremely difficult to understand when your aid has come in. Often you begin the classes before you know you have aid.
- It use to give you a break down of all the charges, charged to you. Now it's a lot more vague.
- It was disappointing that no one could tell me the difference I would receive after my account was paid. It was my responsibility to obtain my account charges and subtract what I was awarded.
- Knowing what part you've already paid for
- Lay out a straight forward process
- XXXX is awesome
- Make it a requirement
- Make it easier to access
- Make repayment information readily available and understandable.
- N/A (9 Counts)
- N/a (4 Counts)
- N/a. It worked well for me!
- NA (3 Counts)
- Na
- Never looked
- Never seen it.
- No comment (2 Counts)
- No improvement
- None (10 Counts)
- None (2 Counts)

- Nothing
- Ok
- Please reconsider accessibility and easy-to-navigate layout
- Seems outdated and somewhat difficult to understand.
- Statements should be more detailed.
- Straight foward
- Talk more about it
- The aid webpage is somewhat confusing because it is on a different page than the actual bill. I can't see where/when my aid was applied or how much my individual costs are. Only a balance.
- The page is excellent
- The scholarship accepting process could be more straight line, I had times where I wasn't sure if I'd gotten something and when to apply and what else I needed to do after recieving the scholarship.
- The scholarships that are being provided need to have questions or something of that sort instead of having it help us based off the information we have provided prior in the general information box.
- Things such as payment received, grants/scholarships applied and if there's a possible refund amount with a possible specified date of the refund amount would be nice.
- Unsure of when or if I need to reapply for next years classes.
- Update it
- Very hard to navigate, the website in general is unintuitive
- Works fine for me.
- Yes
- You're whole website needs to be brought into the 21st century.
- don't change one financial aid
- n/a
- not enough breakdown and detail

3.8) I completed a federal financial aid application (FAFSA).



n=629  
av.=1.74  
dev.=1.17

3.9) Please explain why you did not apply for financial aid.

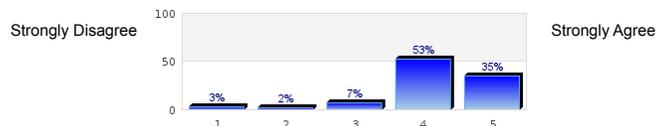
- Because I don't need any help
- Because I'm a concurrent student
- Because it is not my job
- Because it said that my parents made do much money
- Because my mom and dad combined make enough money however my mom just pays for it but the college doesn't care :)
- Did not know
- Did not know how.

- Did not qualify
- Didn't meet requirements
- Didn't need
- Don't need it.
- Good
- Haven't had any time and no one to help me
- High school pays
- I DID
- I am a concurrent student, and my high school paid my fees.
- I am a concurrent student.
- I am an undocumented student and cannot receive FAFSA.
- I applied
- I applied for FAFSA
- I applied for financial aid for the first time this year, and the only reason I waited so long was because I was pretty sure I wouldn't qualify.
- I can't apply for financial aid as an international student
- I couldn't get my moms tax returns
- I did (5 Counts)
- I did apply
- I did apply for financial aid.
- I did apply for it
- I did apply for it, and got the financial aid
- I did apply.
- I did not know where to go, when i asked for help the directions were not clear and i had to attempt to figure it all out by myself
- I did not need it
- I did receive some.
- I did. (2 Counts)
- I did.
- I didn't use FAFSA this year
- I do not qualify
- I do not qualify for financial aid.
- I don't need it yet
- I don't qualify
- I owe to much now and understand better if you borrow and can effect you later dearly
- Idk
- I'm an OSU student
- I'm still living with my parents and they said they would pay this semester for me.
- Military

- My grandmother offered to pay my tuition. My family did not make the requirement for financial aid.
- My mom makes too much money
- My parents are paying for it
- My parents have a lot of money...
- My parents paid for it.
- My tuition was waved and I was able to pay without student loans.
- N/A (6 Counts)
- N/a (3 Counts)
- NA (4 Counts)
- Na
- No comment
- No need
- None
- Not Applicable
- Not applicable
- Not needed yet. College fund
- OSU student
- Parent death. Changed much of my income had to apply for hardships first.
- Parents did qualify
- Parents make to much money
- Prefer not to have debt hanging over my head
- The high school paid most of my costs.
- VA pays for my classes
- Vocational Rehab paid for my first semester.
- Would not get much back
- did not need it
- have applied in the past and never receive help
- i did
- my parents didn't finish it
- n/a
- nobody told me about it

4. Course/Degree

4.1) I am satisfied with the progress I am making toward completing my degree.



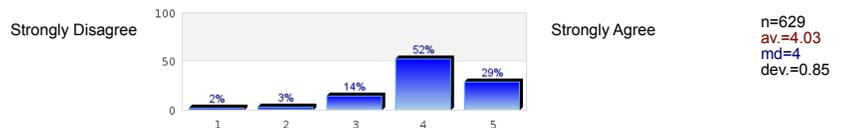
n=630  
av.=4.14  
md=4  
dev.=0.88

## 4.2) Comment 4.1

- .
- 4.1 (7 Counts)
- Agree (4 Counts)
- All the classes have been very helpful, but there were a few classes where the teacher did not teach very well.
- Always
- Classes I'm currently in are needed for my major
- Concurrent
- Covering all my basics for next year
- Excellent
- Good
- Good
- Grades are a little low atm but I think I'll get threw this
- Haven't chosen a degree
- I am at a great pace
- I am making satisfying progress.
- I am satisfied with my progress.
- I am working off all the classes that I need at the rate they recommend.
- I feel completely lost and confused on where I'm going next
- I feel like I'm not on the right path
- I feel like the advisor allowed me to take several unnecessary classes which have extended my graduation date by a semester, and the walk by a year. I may not finish here at NOC.
- I have four kids, so I am stretched thin. But I am happy I have the option to do this at the pace I need.
- I have knocked almost a year off of my 8 years of college ahead of me
- I have since changed my major and plan to talk to a new student advisor for the next semester. I could not keep up with the math.
- I made sure to take all the necessary classes to not fall behind schedule.
- I only have two classes but I'm happy with my classes toward my goal.
- I will need to search for several other courses just to transfer into a bachelors or even an associated for my field. Intro to Organic and Biochem, a 4000 level class...
- I'm in concurrent, so I'm not sure if this would really help?
- I'm ready to finish
- Idk
- It's going smoothly
- I'm on pace to make it a great couple of years here at NOC
- My credits from my last school did not transfer over.
- N/A (2 Counts)
- N/a (3 Counts)
- NA (2 Counts)

- Na
- No Comment
- No comment (2 Counts)
- None
- Not enough classes offered for working adults in the evening!
- Now that a teacher showed me how close i am to graduating
  
- So far I am happy with the progress I have made
- Student at OSU
- The classes that I was assigned do not meet what I wanted to work towards with this degree. I wanted Network management and instead I'm basically doing business management classes with no real networking skills attached.
- This will help me once I graduate from highschool
- Wish I didn't need to go to NOC for a remedial math
- Working hard
- Yes (4 Counts)
- n/a
- satisfaction i haves
- yea

4.3) Course content is appropriately challenging for my program of study (degree).

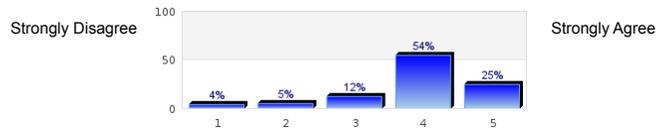


4.4) Comment 4.3

- . (2 Counts)
- 4.3 (7 Counts)
- Agree (2 Counts)
- Agree
- Agree but sometimes it feels like to much
- All my Engineering classes feel appropriately challenging. Math classes are also at a good level of difficulty. Any classes outside of these two divisions are not very difficult.
- At the beginning of the year I was having trouble with my mind taps for criminal justice but I got it figured out
- Can be had but with studying classes are good.
- Course content is challenging but purposeful
- Course content is challenging.
- Courses match well with what I would take in high school
- Definitely challenged
- Good (2 Counts)
- I don't think so

- I feel that the teachers could take more time explaining in the classroom then just speeding thru the material
- I would assume so
- I'm taking pre-requisites at this time, so I can't answer this quite yet.
- Idk
- It is a general class that can be useful for almost all degrees
- It's challenging
- It's perfect
- I'm bad at math
- My math is easy as of right now. My speech is fairly easy to understand once I have ideas.
- N/A (4 Counts)
- N/a (3 Counts)
- NA (2 Counts)
- Na
- No comment (2 Counts)
- No doubt about it
- No idea how hard it should be
- Pretty hard, it's fast paced and challenging
- Some things were hard to understand with a certain professor, but fir the most part everything was just as hard as it needed to be.
- The Challenges it has
- The content is just challenging enough.
- True (2 Counts)
- Yes (4 Counts)
- Yes it is not easy at all
- n/a
- na
- yea

4.5) Courses required to complete my degree are available when I need to take them.



n=628  
av.=3.92  
md=4  
dev.=0.94

4.6) Please indicate any courses that are needed and are not offered or are not offered in the timeframe needed.

- .
- A foreign language class
- Agree
- Any classes could be made available for adults, for me I'm running out of options for evening classes at night.
- Availability always the available it has
- COURSES NEEDED: Intro to Organic and Biochem, a 4000 level course, Pharmacology, (Dental Hygiene students need these, the

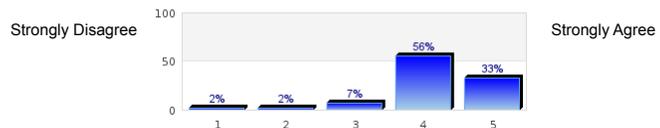
nearest other college who offers these are WSU, ROSE STATE, AND OU. Due to this issue, I have been recommending that students just go ahead and take their required sciences with the school they need to get into rather than coming to NOC...as it has caused a years delay in my degree path

- Classes are provided but ITV classes are harder to learn things in
- Course(s) recently avail coincidentally as I needed them. Great honestly
- Early history was not available for me on mwf morning classes
- Engineering
- Gen chem 1 in the summer
- Goodmornig
- Having a class available only one semester per year and at only one timeframe makes it hard to schedule good times for other classes
- Help is all we need
- I am in need of Digital Finance but can only take night classes. At this time non are available. Thank you
- I came to get my schedule earlier than most students so I was very satisfied with the classes I was put into
- I cannot think of any really
- I can't think of any
- I don't know
- I don't have a specific degreee yet
- I have to stay an extra semester to complete the courses needed because some are only offered in the fall and some are only offered in the spring and there is no online course for it
- I haven't had an issue yet. I have heard that all the elementary education classes are during the day, or at least most of them are. I know that will be a problem when I get there and others have had to deal with. Part of the benefit to most of us students with having the UC, and being connected with NWOSU is being able to take classes after work.
- I was and am not able to take Spanish at NOC. I was told I must take it at another college because NOC no longer offers the course
- Idk (2 Counts)
- Im ok
- Labs at the U.C in ponca city
- Lifespan of development, needed for nursing BSN. Only northwestern offers it
- Many nursing students needed to take developmental Psychology this semester and had to end up taking it online with other colleges due to it not being available when needed.
- Mine are offered
- My final semester has been a disaster trying to find something within, day time, evening and online. I work full time plus I am a mom so I need convenience and NOC does not really offer that.
- N/A (4 Counts)
- N/a (4 Counts)
- NA (3 Counts)
- Na (2 Counts)
- Niether
- No comment (2 Counts)
- No night classes or other classes I would like to take
- None (4 Counts)

- None that I know of.
- Not Applicable
- Not all classes are available for MWF or T/Thurs classes. For some that can only go either MWF or T/Thurs it makes it extremely hard.
- Online modern world history
- Pathophysiology
- Physiology and developmental psychology are important classes in many degrees, it would be nice if there were more classes offered
- Programming classes are not available in the evening or online
- Science classes
- Some I wish were available over the summer
- Some classes I have to have are only available in the Fall semester
- Some courses only offered once a year.
- Some of my classes that i needed aren't offered
- Speech Pathology major requirement courses
- There is certain classes that are only offered in the spring and fall. So then you have to wait another year to take them again.
- There is no course that I need and NOC does not offer.
- There's not any.
- They are not much of a convenience
- True
- Upper level engineering courses
- Western or Non-Western Civilization Course
- Yes (3 Counts)
- foreign language.
- n/a
- patho physiology/ oral speaking
- studio
- unknown?

5. Instructor

5.1) Faculty provide helpful instruction.



n=627  
av.=4.16  
md=4  
dev.=0.81

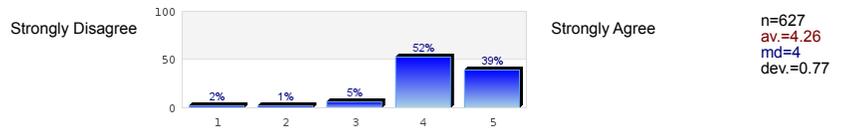
5.2) Comment 5.1

- .
- 5.1 (7 Counts)
- Agree (3 Counts)
- Always

- Amazing instructors
- Bidk
- Can answer the questions I have.
- Can't be hard to follow as they go very fast
- XXXX
- XXXX is an amazing math teacher
- Everyone is so helpful and answers any questions I have.
- Excellent
- Faculty care deeply for their students and it shows.
- Good
- I had thoroughly enjoyed all NOC faculty I have interacted with or have been taught by.
- I have requested class notes from an instructor, but have not received them. I am going from All A's to maybe A, B, and C. I have received accommodation approval due to a pretty bad disability, but have not been able to have the letter sent to my instructors and stand a strong chance of failing accounting.
- I've had some rough patches with some NOC faculty, they are not always as helpful as they could be. Such as the workers in student affairs.
- In Math, he was not helpful.
- Instruction they provide
- Instructions take people a long way
- Instructors do a nice job and are very knowledgeable.
- Most of them do, but some that teach online do not.
- Mrs. XXXX is awesome!
- Mrs. XXXX is a wonderful teacher.
- My Professors are helpful, however I felt intimidated by some of the office staff.
- My professors have been so helpful and I'm glad I chose a smaller school to start with!
- N/A (3 Counts)
- N/a (3 Counts)
- NA (2 Counts)
- NOC has great faculty.
- Na
- No comment
- No comment
- None
- Ok
- One professor was not very helpful when needed. Some better teaching methods for that professor would have helped in the long run.
- Some are helpful others not so much
- The faculty provided helpful instruction.
- The math teacher is good

- The ones I have talked to have been helpful
- The scholarship process needs explaining
- They are indeed very helpful
- They are mean
- They have been great teachers and very clear.
- They have been very good so far
- They're kind, helpful and are always happy to help (contain loads of knowledge)
- Very helpful
- Very helpful.
- Yes (4 Counts)
- Yes they do
- Yes they do when you ask or point something out
- n/a
- the chemistry instructor I have now is not very helpful I have asked question and have been given look at youtube if you are struggling
- yea

5.3) Faculty are available through office hours and/or email.

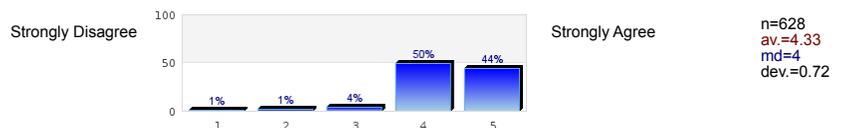


5.4) Comment 5.3

- .
- 5.3 (7 Counts)
- Agree (3 Counts)
- Agreed it would be much helpful if you would upgrade your email software though.
- Always
- Always available.
- Always there
- Availability they have office
- Dr. XXXX, Dean XXXX, XXXX, XXXX, XXXX, and so many of the office Faculty are available and eager to assist.
- Email responses are frequent and consistent
- Excellent
- I can always get ahold of him one way or another wether it's email or a meeting
- I have emailed an advisor multiple times and received no response.
- If I need help on anything all I have to do is ask or email.
- Instructors are always ready for students during office hours
- Made it clear when they are available
- Most have been really good about this

- Most of them are but not everyone has office hours for all days
- available Mrs. XXXX is always timely with her responses and is
- thorough.
- My Professors were available through the posted times.
- N/A (3 Counts)
- N/a (3 Counts)
- NA (2 Counts)
- NOC has great faculty.
- Never attempted  
Never attempted
- Never checked
- Never have had a problem reaching an instructor.
- No comment
- No comment
- None
- Not enough people to answer in Registration
- Ok
- Some of them do not reply back to email very well.
- There guides not help
- There is help whenever you need
- They are always there when they say they'll be and also online
- They are available as long as they say
- They are available for office hours.
- They're responsive
- Very cool
- What hours they have they stick with them.
- When I contacted my math teacher I was given no response and when confronted the next morning he said, "I had a ton of emails" but didn't answer them.
- Yes (5 Counts)
- n/a
- not really
- very well

5.5) Faculty are knowledgeable about their subject areas.



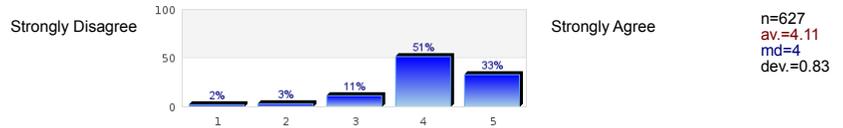
5.6) Comment 5.5

- .

- 5.5 (7 Counts)
- Agree (2 Counts)
- Agree
- All of my Professors have been very well-versed in their subject areas.
- All professors are greatly educated on their subjects they teach
- All the teachers I got to have showed knowledge and an understanding of how to explain the course with the exception of two teachers I had: Mr. XXXX and Mr. XXXX both either went off subject during lecture and/or could/ would not explain material in a way that all students could understand
- Also very enthusiastic about subject matter.
- Always
- Excellent
- He is very good at explaining the math
- Helps you with course materials
- However some are to smart to teach and don't know how to break things down
- I have always had a good experience
- Knowledge is everything
- Mrs. XXXX is great at what she does .
- N/A (3 Counts)
- N/a (3 Counts)
- NA (2 Counts)
- NOC has great faculty.
- Na
- No comment (2 Counts)
- None
- See 5.2
- Subject areas knowledgeable they be
- They are knowledgeable in their subject areas
- They know more than me on their subject areas.
- They know what they're talking about and they are passionate about it.
- They seem to know a ton about their subject
- They're smart
- Very well done
- Ya
- Yes (5 Counts)
- n/a
- sometimes
- 5

6. Academic Support

6.1) I have been able to access additional help with classes when needed, either from my instructor or tutoring services, on-site or online.

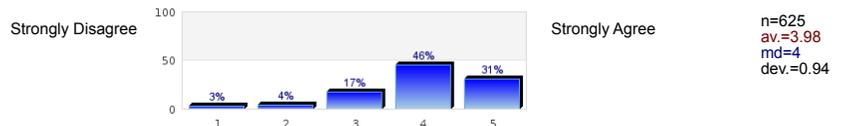


6.2) Comment 6.1

- .
- 6.1 (8 Counts)
- Accounting has been the exception
- Additional help is accessible.
- Agree (3 Counts)
- Excellent
- Excellent amount of on campus tutoring available.
- Haven't used then but I know there available to me
- Haven't utilized
- Haven't
- Help additional been accessed
- Help is there
- Helpful when we have questions.
- I have not used this yet but I am going to soon
- I have one class that it is hard to find my instructor
- I haven't done tutoring yet but i heard it was great
- I haven't needed additional help so far but I know it is readily available
- I haven't needed any yet
- I need help with accounting and cannot get a tutor on site. I am in an ITV class for the subject. I have online resources. I need a tutor as we have for Algebra. I do not need a virtual tutor... The next time I get an ITV class for a subject as intense as accounting or human resources, I will likely drop the course and take it in a live classroom at a different school.
- Instructors have been helpful when needed
- My Professors are willing to help me when I need it.
- My campus does not have physics tutors
- My teachers help any chance they can.
- N/A (2 Counts)
- N/a (2 Counts)
- NA (2 Counts)
- NOC provides great academic support.
- Na
- Na
- No comment (2 Counts)

- None
- Not aware of tutoring located at NOC
- Not sure on question 6.3 if I have to travel
- Some of my teachers don't message back
- The math tutors are amazing
- The writing lab tutor has done an excellent helping me with some papers.
- There are s ok me classes off of the well beaten path that don't have tutors such as Visual Basic Programing.
- There is help 24/7 online
- There is not much additional help for nursing students
- Tudors are available at many points during the day.
- Tutoring is sporadic and centered around young adult learners without children. Tutor.com has been relatively useless and has not improved grades for Comp II.
- Tutors are located there for me whenever needed
- Tutors on campus need more office hours
- Who
- Ya
- Yes (6 Counts)
- Yes, always.
- khan academy helped
- n/a
- yea

6.3) I have access to the electronic databases (e.g. Gale, Ebsco, Primo, ProQuest, World Wide Web Virtual Library) and other library tools I need to complete research assignments and coursework.



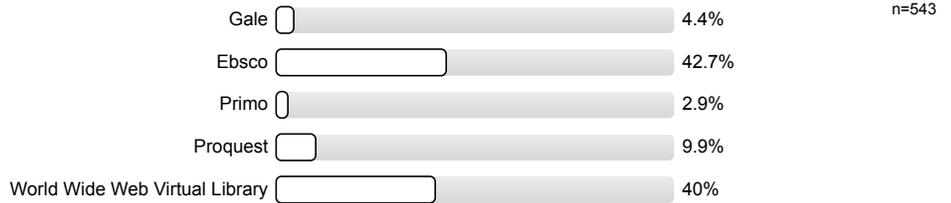
6.4) Comment 6.3

- . (2 Counts)
- 6.3 (8 Counts)
- Agree (3 Counts)
- All available from library computers.
- Better if teachers go over this better
- Black board has been down several times and it does not get announced. I have had to contact an instructor to make sure it was "everywhere" and not just my computer.
- Didn't know we did
- Excellent
- Government databases (FBI, CSI) unfortunately lacking
- I can access them on campus, but not at home, I don't live on campus so it's hard to find time to come here just to study
- I don't know about any of these, but maybe I'm not in a class that uses these yet.

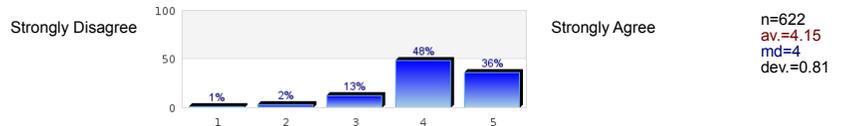
- I don't know what these are..
- I have a computer
- I have never heard about those.
- I have not accessed any of those databases.
- I have not got to look for/at any of these other than at high school.
- I have only been able to log into Ebsco and that is because my current English teacher gave us the Enid Public Library login
- I have only used Ebsco in high school, and have never been told about it here at NOC.
- I have successfully accessed these before when instructors are clear about how, when, and passwords. However the last few times I have tried to access them I did not know the appropriate passwords.
- I haven't heard of those before
- It's available in the library
- It's there
- I've never heard about any of these.
- I've never used any of those tools
- I've used ebsco and primo
- N/A (3 Counts)
- N/a (2 Counts)
- NA (2 Counts)
- NOC has great online databases.
- Na
- Never heard about it
- Never heard of them
- No Comment
- No comment (2 Counts)
- Online databases are available.
- Printers are almost always already being occupied. We need at least one more printer.
- Some things we don't need
- The library has all of these electronic databases and many more to help us throughout our coursework
- The library is great
- They are readily available as long as I'm on campus.
- They were always available when I needed to complete an assignment.
- True
- What
- Ya
- Yes (7 Counts)
- Yes I have them on the Osu library website
- don't use them

- n/a
- unknown

6.5) Which of the library tools did you use the most?



6.6) I am able to access computer labs/writing labs when needed for research and homework assignments.

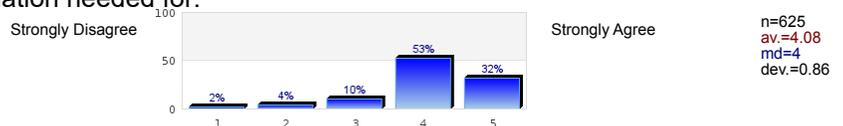


6.7) Comment 6.5

- .
- 6.5 (7 Counts)
- ?
- Again, I don't believe I'm taking any class that uses these yet and I'm an online student.
- Agree (3 Counts)
- Always available at set hours (never late)
- Always.
- Computer labs are accessible when needed.
- Computer labs are always open
- Computers are really slow.
- Don't live in Enid so haven't used it much
- Excellent
- I agree
- I am concurrent, so most my looking up happens at the high school.
- I can always seem to find an open spot at a lab.
- I can, but I never use the school computers
- I do not access computers in the library unless I need to print something for class.
- I have 24 hour access to the Digital Media lab.
- I have acces to them at home
- I never used it
- I use it very often
- It is easy to get to them.
- It would be nice if the library could be open half day on Saturdays
- It would be nice if the library had weekend hours

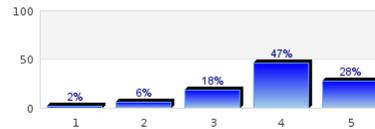
- It's hard to do homework on the weekends because everyone closes early on Fridays and aren't open during the weekend
- It's always open during college hours
- N/A (3 Counts)
- N/a (2 Counts)
- NA (2 Counts)
- NOC does not offer consecutively reliable computer access.
- NOC has great computer labs.
- NOC stillwater ones are never open.
- Na
- Need more areas if we are paying OSU prices
- Needed homework been accessed
- No comment (2 Counts)
- See 6.4
- So far I have been able to access everything
- Sometimes empty, sometimes packed
- Sometimes the computer lab is full so some people have to wait. Also I think the computer lab/ library should have 2 printers instead of 1, that way when everyone is printing there aren't as many mix ups between students, and it also wont take as long to print when alot of students are printing at the same time.
- The times can definitely extend a little into the night for those of us kids who get out a little later than others
- There is always a class in there even tho it says open hours
- Though we are provided the computers to complete works, The Internet is incredibly slow...it takes forever to get anything to load in a timely manor.
- Turtle
- Weekend nights it seems more difficult, even if all I need is access to a printer.
- Went on the weekend and the library was closed
- What is this?Where is this
- Where
- Would be nice if there was a computer lab open on weekends.
- Yes (5 Counts)
- Yes I am able to access the library; however the morning librarian is very rude and unhelpful.
- Yes I can either do it here or at the Osu library
- n/a
- the computer labs are not open for some of the times i need them

6.8) I am able to navigate the NOC website to find information needed for:  
Enrollment



6.9) Financial Aid (e.g. Pell Grants, OK Promise, loans)

Strongly Disagree

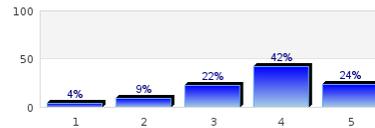


Strongly Agree

n=626  
av.=3.93  
md=4  
dev.=0.91

6.10) Scholarships

Strongly Disagree

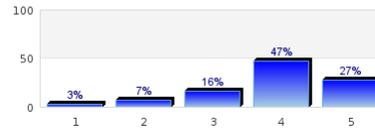


Strongly Agree

n=625  
av.=3.72  
md=4  
dev.=1.04

6.11) Billing (e.g. tuition, payments, refunds)

Strongly Disagree



Strongly Agree

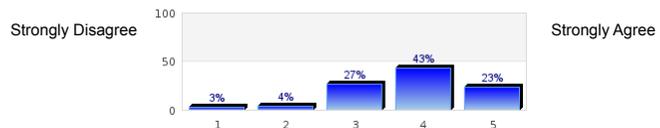
n=624  
av.=3.9  
md=4  
dev.=0.96

6.12) Comments for website

- .
- 6.12
- Agree
- Agree
- All good
- Bdbdb ghnd
- Cool
- Easily accessible
- Easy to navigate.
- Everything is easily accessible.
- Excellent
- Good website
- I had a very hard time trying to figure out when and how I would be billed for my online textbook
- I have 4 websites for 5 classes and I hate it.
- I wish that I was able to access what I still owe and why.
- It is very well-made.
- It would be nice to have scholarship options more readily available.
- It's a little hard to find the bill, but I emailed some people and got it figured out
- It's good
- Kinda confusing to navigate, less hyperlinks and more info panels
- Layout is tricky to navigate. Where to find what I need on the website is unclear, especially for those majoring in the DMAD programs.
- More detailed statements please. I want to know how much my classes are along with all fees.
- N/A (6 Counts)
- N/a (2 Counts)
- NA (3 Counts)
- Na

- Navigation fully navigable
- Needs to be modernized
- No comment (2 Counts)
- None
- Paying tuition is very confusing at time
- Scholarship page is a bit confusing.
- Some of these I've briefly seen.
- That is all very clear and easy to find
- The scholarship page is really hard to access.
- The website is unintuitive and hard to navigate.
- Update your location dammit
- Us as students would like to know a detailed bill like we used to online. We do not see that anymore all we see is a credit balance or we have to go into the office. Which makes it hard unless you drive to Tonkawa. They are extremely helpful in the office, just wish you could see it online.
- Very good
- Very unintuitive
- Website is easy to navigate and use.
- Website still just seems outdated.
- Well organized and private
- Well-set, easy to find info
- When I log in to my NOC and click bursar, it redirects me to the home page
- Why
- Works fine.
- Yes (3 Counts)
- difficult to manage and use the MyNOC website. Blackboard is fine.
- good website
- n/a
- no comments
- the billing lay out was changed I am nopt always able to see a breakdown of my charges online
- the site does not have much information regarding repayment of student loans, especially time frames. There is no breakdown for the tuition, as there used to be.
- yea

6.13) I am able to access IT help as needed for coursework and online services.



n=626  
av.=3.8  
md=4  
dev.=0.94

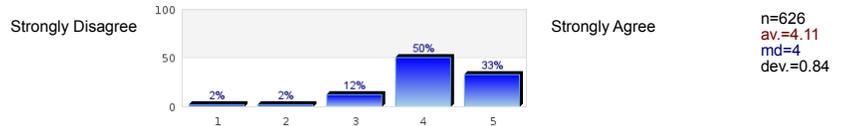
6.14) Comment 6.12

- . (2 Counts)

- 6.12 (7 Counts)
- ?
- Agree
- Agree
- Always available
- Available and give information when something was down.
- XXXX has talked on the phone with me and helped tremendously.
- XXXX is very helpful
- Coursework ability to access 10000000000 Percent
- Excellent
- Have not needed any
- Haven't needed to use it
- Help on online hw.
- Hhdmmmvccb h
- I have a pc
- I have not been able to get IT help.
- I have not had to access this.
- I have only needed IT once for a dorm WiFi problem and it was fixed quickly.
- I haven't tried because it hasn't been an issue.
- I was told that IT would not help with personal computers.
- IT is accessible and helpful.
- IT is easy to contact and always ready to help
- IT was unable to help me with problems regarding my student email and Microsoft Word account after 4 phone calls. They did not respond to me after promising to call back. I had to get help from my Academic Advisor instead.
- I've never needed IT
- I've never used it
- N/A (3 Counts)
- N/a (2 Counts)
- NA (2 Counts)
- NOC has great IT services.
- Na
- Never needed to.
- Never talked to it people
- Never tried
- No comment
- No comment
- The teacher need to explain how we can use it more

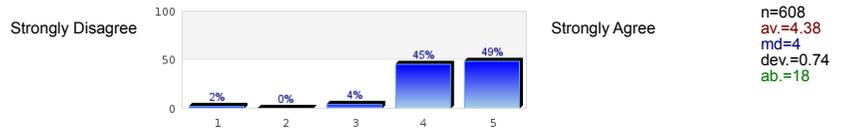
- They are hard to get ahold of and sometimes don't even answer to your call
- Through Webassign
- Why
- Ya
- Yes (6 Counts)
- Yes I can find it on the website
- Yes.
- n/a

6.15) When used, technology in the classroom is effective for learning.



7. Non-academic Support

7.1) Classrooms and general facilities are safe.

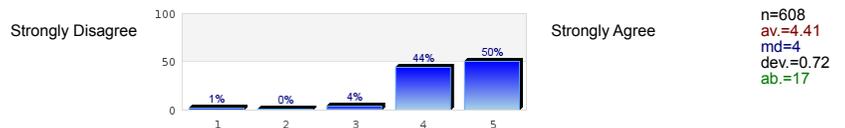


7.2) Comment 7.1

- .
- 7.1 (7 Counts)
- Agree (2 Counts)
- Although safe I'm a firm believer in 2nd amendment rights. If trained and hold current concealed carry, I believe those should be honored. Personal opinion. Rather know I have the ability to be safe and not be a statistic.
- Always.
- Are clean
- Bdbdbn hdjdj
- Classrooms feel safe. The dorms feel of about average security.
- Excellent
- Facilities are safe.
- Generally, but they are not anywhere near completely safe
- Heard about a drunk women' basketball team terrorizing the dorms
- I feel safe
- Inside is but some of the stairs aren't the greatest.
- It's a building
- It's safe
- N/A (3 Counts)
- N/a
- N/a

- NA (2 Counts)
- NOC provides a great learning environment.
- Na
- Never exactly felt unsafe
- Never feel in danger.
- Never had a probably not feeling safe, unless you consider back pain from uncomfortable desks a safety precaution
- No comment
- No comment
- Safety be with the facilities
- Seems safe
- Sometimes there are wasps in Wilkin.
- They are safe enough.
- They are safe, but maybe scanning our cards to get into different buildings might be a little more safer.
- True
- Ya
- Yes (6 Counts)
- Yes I have felt safe so far
- Yup
- concurrent
- n/a
- yea

7.3) Classrooms and general facilities are clean and conducive to learning.

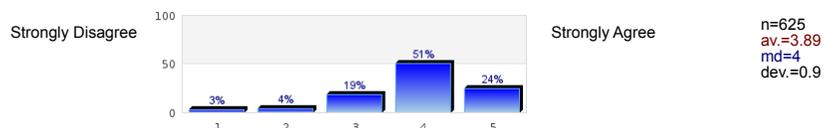


7.4) Comment 7.3

- Need more bathrooms
- 7.3 (7 Counts)
- Agree (2 Counts)
- Agree
- Always clean
- Always.
- Areas extremely clean but the water in sinks sometimes contains rust of some sort in certain buildings
- Baganda hammed
- Bathrooms are clean!
- Can we not clean the bathrooms in Zollars during breaks.
- Classrooms very conducive good for electricity

- Everything has been clean and nice while I have been here
- Excellent
- FREAKIN REDO THE MARKELY DORMS OMG THEY ARE SO BAD HAVE YOU SEEN THE BATHROOMS BRUHMMMMMMMM
- Facilities are conducive for learning.
- It's never dirty and it's easy to see and hear the teachers.
- Looks new
- My classrooms are in the basement of the library and are always COLD!!!!!!!
- N/A (3 Counts)
- N/a (2 Counts)
- NA (2 Counts)
- NOC provides a great learning environment.
- Na
- No Comment
- No comment
- No comment
- None
- Oka
- Overall pretty clean, I have noticed in some classes there being spiderwebs in the corners and some small bits of trash can hang around for a couple weeks.
- Sometimes the heat and air does not work in Harold. This makes it difficult to focus on lectures.
- The Harmon science building needs to be updated. When taking a test last semester the wind was blowing really hard and it was causing a draft in one of the rooms so bad that the blinds were smashing against the window and it was very disruptive during the test.
- The KPAC is constantly having heating problems
- The new building is always in tip top shape clean but it has already started having leaking issues in the ceilings which will soon cause mold and I am highly allergic to mold and I'm probably not the only one.
- They're clean
- Very clean and nice
- Well done
- Well kept
- Yes (5 Counts)
- Yup
- concurrent
- n/a
- yea

7.5) When I have non-academic questions (issues outside of the classroom), I can reach someone who can help me in a timely manner.



## 7.6) Comment 7.5

## ■ 7.5 (7 Counts)

■ Agree

■ Agree  
Agree

■ Agree

■ At the front office

■ Counseling office was dissolved due to budget cuts

■ Excellent

■ Fortnite

■ Gsbd shnd

■ Ha

■ Have not had any outside issues

■ Haven't needed it

■ Haven't had that problem come up

■ I don't talk to people

■ I have not had to do this yet.

■ I'm a shy person and I really don't know where to go with out of the blue questions

■ I'm not sure what non academic questions I would have

■ I've never had an issue

■ Manner timely reach outside the classroom

■ Math tutors

■ N/A (2 Counts)

■ N/a (2 Counts)

■ NA (2 Counts)

■ NOC provides great non-academic support.

■ Never used, but there are numbers posted for dorm parents and security.

■ No Comment

■ No comment

■ No comment

■ People are available for non-academic questions.

■ Professors usually tell you when they are available. Through email

■ Teachers will help you in a kindly manner, but any one in enrollment office or financial aid have horrible attitudes. I can not wait to graduate for that reason right there,

■ That would be my parents

■ True

■ Yes (4 Counts)

■ Yes

- Yes I can speak to an advisor or counselor
- Yes, always.
- n/a
- unknown
- yea

Item	Strongly Disagree	Strongly Agree	Statistics
7.7) Employees are courteous and helpful in assisting with procedures in Enrollment			n=611 av.=4.21 md=4 dev.=0.85 ab.=16
7.8) Billing/Payment (e.g. tuition, payments, refunds)			n=586 av.=4.11 md=4 dev.=0.89 ab.=38
7.9) Financial Aid (e.g. Pell Grants, OK Promise, loans)			n=576 av.=4.02 md=4 dev.=0.95 ab.=49
7.10) Scholarships			n=547 av.=3.9 md=4 dev.=0.99 ab.=78
7.11) Residence Hall			n=436 av.=3.89 md=4 dev.=0.92 ab.=189
7.12) Academic Advising			n=562 av.=4.08 md=4 dev.=0.92 ab.=61
7.13) Counseling			n=500 av.=3.92 md=4 dev.=1 ab.=123
7.14) Bookstore			n=558 av.=4.08 md=4 dev.=0.93 ab.=61

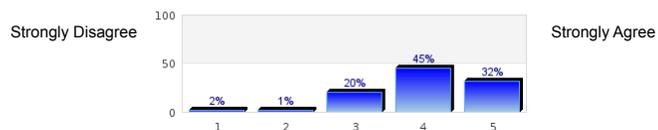
7.15) Comments for employee courtesy and helpfulness

- Agree
- Agree
- All employees have been very nice and helpful so far
- Always.

- As an OSU student, I'm not a fan of not being able to sign up for classes online and don't agree with having everyone wait in line for hours to sign up for classes
- As stated before, the only NOC faculty I've really had the most issues with is Student Affairs.
- At NOC Stillwater, there is a man that works there that is extremely rude and very hateful.
- Bookstore employees have been extremely ride and condescending every time I go. Lots of eye rolling.
- Bookstore workers were extremely helpful when it came to getting books for class.
- Call of duty
- Depends on the employee
- Dr. XXXX on Enid campus was inherently rude during my initial enrollment, only went to her because my appointed advisor was unavailable
- During many of my visits to the financial office and bookstore, the employees haven't been very kind. Helpful, sure but I still left feeling like someone had just been rude to me for no reason.
- Employees are amazing.
- Employees are courteous and helpful.
- Everyone is usually nice.
- Everyone is very helpful.
- Everyone that I have encountered when I needed help with the few things I did have been so helpful and kind.
- Everything is very helpful.
- Great
- Had rude encounters with a member of the office staff. Some security guards are wonderful and others seem intimidating. Professors are very helpful and professional.
- Helpful when I need them
- I dont think we have a councilor
- I go to OSU
- I've never went to NOC for classes
- It is important to have counseling.
- Jude hehehebr shbebb ebbing bdbdb
- Library guy can be a little harsh. He doesn't ask you to do something he tells you to.
- Like I have said, everyone in enrollment and Financial aid have horrible attitudes. XXXX who we get our NOC parking passes, is a sweet heart and XXXX was the most helpful person in the building but they cut out all counselor, which is a shame because she really helped me get my grades up and going and helped me with whatever it might be in NOC.
- Most have been good but there are a few that have been rather rude
- Most of the people in the bookstore are rude
- N/A (3 Counts)
- N/a
- NA (3 Counts)
- Na (2 Counts)
- Need longer hours I am not able to get out of work to come up her during the day. Maybe one or two days a week have where everything stays open longer at least an hour
- Never met a rude employee. Love the professionalism

- No comment (2 Counts)
- No comment
- None (2 Counts)
- Thank you
- The bookstore employees are always very rude and act like I am the center of their problems. They don't/ can't ever answer my questions correctly about renting books, etc.
- The employees are incredibly courteous and helpful.
- The financial aid workers at NOC Stillwater have lost my forms, left emails with no response, and been outright rude.
- The lady at the financial aide office might not want to ask an undocumented student if they truly know what undocumented means, and shouldn't refer to them as "confused."
- The main lady in the Registrars office is very rude every time I am in there. Had a very difficult time getting them to send a transcript to another college. I had to fill out multiple slips, a fax, go to my advisor, and finally email someone in the Registrars office to have it sent off.
- There was a time when I ventured into the office where the counselors are at. I asked one of the ladies in the main room how I go about getting an unofficial transcript. Her response was very rude and not helpful. "It's online." she said. I then asked where online so I could be sure to find it. With a hefty huff she replied, "Under the MyNOC tab." and rolled her eyes. At this point I realized she wasn't going to be helpful or point me in the right direction, so I thanked her and walked out. Hands down one of the most negative experiences I have ever gone through at NOC, and one of the most unprofessional.
- They are all wonderful
- They are helpful
- They are wonderful ans helpful
- They good
- They have done wonderful.
- They showed me everything I need
- They're helpful
- Very helpful
- Very helpful always available
- Yes
- Yup
- my over all experience has been wonderful at NOC and will be enrolling again next year to finish up what I need to take in order to apply for the bachelartoiry Rn course at northwestern and I am applying to the RN program at noc as well
- n/a
- sure
- when most staff are asked questions they are very rude in the offices. I am always unable to get a official transcript to my tribe and get attitude with I call and request it or even when I show up in person to get one. I get the run around when I have questions and the office staff is rude.

7.16) Clubs and organizations offer positive experiences to enhance campus culture.



n=474  
av.=4.04  
md=4  
dev.=0.86  
ab.=145

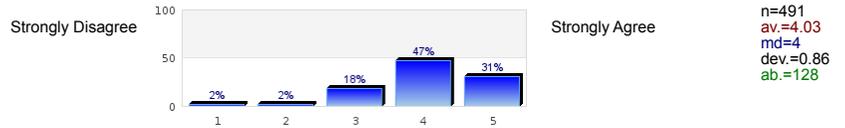
7.17) Comment on clubs and organizations

- A lot more offered towards Tonkawa

- Aggie club
- Agree
- Can be if you enjoy it
- Clubs and organizations do enhance campus culture.
- Excellent
- Fifa
- Good
- Good range of clubs.
- Great extracurricular activities
- Helpful
- How do you learn about clubs and organizations? I recently learned from another student there is a single parent group yet I've never been told and have no idea how to join or anything about them
- I am in no clubs
- I do not know of any club or organization for non-traditional, older, or disabled students.
- I have not participated in any clubs or organizations
- I'm not in a club
- Loneliness I have, cry in the shower i do
- N/A (5 Counts)
- N/a
- NA (2 Counts)
- Na (2 Counts)
- Nbdhbs bbsbs
- Never joined
- No comment (2 Counts)
- None
- Not Applicable
- Not in a club, and asking money to join either one is ridiculous
- Not in any
- Not involved in any
- Programs are corrupt
- Provides food and drinks
- Roustabouts is a fulfilling and incredibly fun group with copious amounts of love and support.
- See7.15
- The DMI club helps enhance my experience in this major
- Very nice
- Yes (2 Counts)
- Yes clubs make the college experience overall better

- Yuh
- Yup
- good
- n/a
- not involved
- yea

7.18) Special events and student activities offer positive experiences to enhance campus culture.

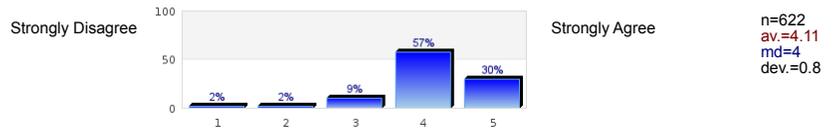


7.19) Comment on special events and student activities

- None
- Agree
- Basketball
- Can't attend
- Do not attend
- Excellent
- Fortnite
- Get to know people
- Haven't been to any
- Helpful
- I am very lonely cannot find a girlfriend no such luck
- I attended an on campus literary convention that was very interesting.
- I don't attend anything other than courses, so I'm not interested in big events unless it directly relates to me
- I don't go
- I don't know if any special events
- I have not attended any yet.
- I have not participated in any special events or student activities
- I've never been to one
- N/A (4 Counts)
- N/a (2 Counts)
- NA (2 Counts)
- Na
- Never volunteered or joined
- No comment (2 Counts)
- None (2 Counts)
- Positive

- Special events and student activities help enhance campus culture.
- Student events are always a fun thing to be a part of
- The basketball and baseball games are the most fun experiences in my opinion.
- The special activities are appreciated
- Typically, events are not worthwhile. It would be have been better if there were no events and I did not have to pay the associated fees.
- Very cool
- Yes (2 Counts)
- Yuh
- Yup
- cool
- n/a
- not involved
- yes

7.20) Overall, I am satisfied with my experience at NOC.



7.21) What have you liked best about your NOC experience?

- A few of my professors
- All of my instructors have been pleasant, helpful, and extremely knowledgeable about the fields they are instructing in.
- All of my teachers have been very good.
- All of the professors are very helpful and nice.
- All the nice people!
- All the nice staff and all the staff helping the students.
- All the professors helping anytime I needed something.
- Baseball
- Being able to do my classes when it is convenient for me.
- Being able to get about a year knocked off of my 8 years of education ahead of me for vet school.
- Being able to have a well respected, well known, affordable college close to home. Being able to do night classes to work around family schdules.
- Being able to take night classes that work with my schedule.
- Being in the new atmosphere and learning about all new things
- Cheap
- Cheap classes, extremely smart teachers and caring staff that want to help you succeed.
- Class
- Class seems easier then OSU classes
- Class size and more one on one with professors

- Class sizes are similar to what I have at highschool which helps make for a more productive learning environment.
- Classes (3 Counts)
- Classes
- Classes and all the teachers speak English.
- Classes and being in one building.
- Classes are small
- Classrooms are close by each other
- Close to home, good instructors
- Convenient
- Doing school work
- Dr. XXXX has been my favorite part of my overall experience at NOC. She has made classes and advising a breeze.
- Ease of access to the campus and the size of the campus.
- Easy transition from osu
- Engineering and Math instructors. They set the bar high and are always there to help. I have learned a lot from them.
- Everybody has been very nice and helpful since I began school in January of 2019.
- Everyone is helpful and understanding
- Everyone is really nice and I enjoy being in a school where I feel like an individual
- Everything
- Everything
- Everything but the drive to campus
- Everything has been very fluent from the beginning.
- Everything.
- Family environment
- Finding the major that best suited me and my future.
- Finishing my degree
- For being out of school so long they step by step re introduce what is needed to move forward.
- XXXX, Lankard 102
- Friendly Staff
- Friends I have made
- Friends and dorm life
- Getting a year knocked off my college
- Good classes
- Good group of people and quality education.
- Good teaching
- Great professors that know what they are teaching and very great at helping you out when in need of help
- Great teacher
- Hanging out with new people

- Helpful staff in nursing department
- Hot dogs
- How cool, chill and fun it is to come here learned with laid back teachers who really care about my learning.
- How flexible I can be with which classes I take.
- How personal everything is compared to a larger campus. Love the atmosphere and the hard work of the faculty.
- How the professors really want to help you learn
- How the teachers teach us
- How well the classes are tonight by professors.
- I do not know
- I don't have a huge experience since I have an ITV class but Mrs. XXXX is a great teacher.
- I enjoy class structure
- I enjoy going to school. I like my professors and the courses I'm taking now that I have withdrawn from my math class.
- I enjoy that the professors are very nice and that the classroom sizes are not too big. It's a great first step to get ready for bigger colleges.
- I enjoy the classes and how enthusiastic the teachers are when teaching the subjects.
- I enjoy the flexibility given by the classes I attend.
- I expected it to be more difficult but I am starting to get the hang of the campus and work.
- I have been able to make many friends in the smaller classroom sizes, feel very focused on by my teacher due to these class sizes, as well as receiving a top education by these teachers and help from faculty at all times.
- I have come out of my shell a lot since starting college. Noc has made me a brave person
- I have enjoyed my teachers and the academically focused campus.
- I have met many new friends through study groups and have learned in so much more detail certain things that will pertain to my future career.
- I know almost everyone and the professors and other faculty are helpful
- I like NOC because everything is very organized. I never feel out of place to talk to someone or ask for help. The employees are generous and always offer their help.
- I like how helpful everyone here is.
- I like how nice the school is and how easy it was to enroll here and at Osu
- I like how the class sizes are smaller
- I like how the instructors are always willing to help as well as the friendly environment the campus provides.
- I like my teacher in college algebra Mrs. XXXX
- I like that all teachers are willing to help! Campus really feels like a home rather than somewhere I just go to school at
- I like that it is a smaller more close knit learning experience
- I like that most of the time I'm able to get to the things taken care of class wise with no issue.
- I like that my teachers have been more than happy to work with me.
- I like that's a small and you are able to get more one on one with the professors.
- I like the atmosphere of NOC. It is very welcoming. It makes going to college a little less stressful
- I like the classes and the teachers.
- I like the classes the best, so far.

- I like the size of classrooms
- I like the smaller class sizes
- I like the teachers, they know what they are talking about and know how to teach it
- I like when I make good grades.
- I liked the cleanliness of the facility
- I liked the smaller class sizes, the instructors, and campus size.
- I love all of the love and support I get from not only my wonderful friends at the KPAC, but also my teachers outside of the Arts. I love how supportive and caring and fun-loving everyone is. I recommend NOC to everyone.
- I love everything about NOC
- I love how clean and accessible the building is here. It's not at all confusing to find my classes.
- I love how easy it has been to complete the enrollment process and get started taking classes. Since I have been out of school for so long, I was very worried that I might not adapt easily, especially to online classes. It has been a breeze so far!
- I love that when I need help, my advisor is always there to help me. I also like the people in the office because they are always smiling and ready to help.
- I love the campus being close and accessible. I love the way that I can learn from digital and online books. This makes a easy grading system.
- I love the college atmosphere.
- I love the courses here and the instructors
- I was not sure about going to college but when I began at NOC I was really satisfied with my choice. NOC is a really great transition into bigger colleges which has helped me a lot. So thank you.
- I've never been a full student in NOC, but the teachers are nice to be around with.
- If I have any questions they answer them.
- Instructors
- It has allowed me to grow and learn about my major and discover all of the great aspects of it in the classroom.
- It is a safe environment.
- It is easy to enroll and easy to get to
- It is much easier than OSU because the classes are smaller and the instructors seem to be more effective in teaching the material and they make it easier to understand.
- It really has taught me what college is going to be like
- It was not a hard transition from high school and I had anxiety because I thought it would be. The instructors are kind and helpful and the classes have a reasonable size that I can ask the instructors for help almost at any time.
- It's good
- It's not as expensive as other colleges and the teachers care.
- Its all in one building, teachers/professors are good
- It's a lot smaller and more student focused than most places.
- It's a nice building
- It's a small campus, and the students get to know each other better.
- It's a smaller school which makes it feel a lot like my high school. I am also able to achieve my career goal here.
- It's alright.
- It's close to home, and that the instructors actually help

- It's easier than osu
- It's smaller.
- It's the perfect academic pace for me.
- I've met some great people and I like the teachers.
- Just being back
- Knowing so many people helps along the college journey. I also enjoy how the classroom are smaller not too overwhelming.
- Learning
- Learning
- Less expensive than big schools. The gateway program to OSU and how easy these programs line up
- Living on campus
- Location, some of the instructors a fabulous, made my learning experience great. Others not so much do to there attitude to me, and the way they tough the curriculum.
- Loving on campus
- Math tutors/ library
- Meeting new friends
- Meeting new people
- Meeting new people
- Meeting new people also the instructors are really nice
- Meeting people
- Meeting people that I know I will be close with the rest of my life.
- Money but don't have any friends and no councilor to help
- Most of the instructors and the office staff.
- Most of the instructors are seemingly nice and helpful
- Mrs XXXX is a great math teacher and she has done extra to help up concurrent students when we need it.
- Mrs XXXX has been a life savor
- Mrs. XXXX is a fantastic advisor who genuinely cares about the students. Most of the teachers/coaches go above and beyond in the classroom.
- Mrs. XXXX
- Mrs. XXXX!!! I love her so much!
- My Professors have helped me with enrollment and are always eager to help. Mrs. XXXX, Mr. XXXX, Mrs. XXXX, and Mrs. XXXX. They have held reviews outside of class time and always respond to my emails.
- My advisor, Mrs. XXXX.
- My instructor!
- My professor is great and answers any and all questions asap
- My professor is terrible.
- My professor is very helpful and good at making sure we are following along and understand he materials
- My professors have all been awesome.
- My professors make my experience better considering with what I have dealt with at this school.

- My professors truly care about me and what I'm doing!
- My professors.
- My program is excellent
- My teacher, Mrs.XXXX.
- My teachers
- N/A
- N/a
- NOC has definitely inspired me to be the student I've wanted to be and to keep going
- NOC is easy and helpful.
- NOC offers high quality classes for an affordable price.
- NOC provided a great learning environment, in and out of the classroom.
- NOC was the best choice I made when choosing what college to start at. The best experience is how caring everyone is at NOC!
- New and clean safe
- New facility!
- New people
- Night classes are available
- Not much, my teacher is good
- Not stressing out about money, thank you to the wonderful ladies in financial aid.
- Not wasting class time to fill out surveys.
- Nothing
- Online homework
- Only one class
- Playing Baseball
- Playing ball and meeting new lifetime friends!
- Small campus and the professors are easy to get along with
- Small class size
- Small classes (3 Counts)
- Small classes
- Smaller classes
- Smaller math classes
- Smaller sized classrooms
- Some of the teachers are very knowledgeable in there course of study
- Staff is really nice.
- Staff is very friendly will recommend this school
- Success in the classroom due to the faculty and staff.
- Teacher is nice and helpful
- Teachers are all kind and amazing

- Teachers are very helpful and teach at an understandable pace
- Teachers seem to care more about students in the general classes at NOC more than OSU. I feel more capable of succeeding in the classes I struggle with.
- Teaching techniques are good
- That I can get a lot of my classes on line
- That it feels like a small school at OSU.
- That it is a school that does care about their students & makes it seem like family.
- That it is such a welcoming environment and all the professors actually care and are beyond helpful.
- The Dorms are cool and i like my classes
- The advisors are nice and helpful
- The atmosphere!
- The campus,teachers,classes and the people
- The challenge of engineering homework and the people.
- The class size is small and the one on one with the instructor if needed.
- The class sizes
- The class sizes are perfect for learning more and better understanding the material.
- The classes (2 Counts)
- The classes being easy to enroll into.
- The classes have been great. The teachers are very straightforward. Teachers know a lot about their subject.
- The classroom sizes
- The clubs and activities offered
- The convenience
- The convenience of the classes
- The cost and ease of access, probably.
- The cost and small class sizes. I'm so glad I came here rather than a bigger college
- The easy transition
- The education and the professors.
- The education that I am getting.
- The environment
- The environment, the people, and the smaller classes.
- The faculty is helpful and find.
- The friendly environment and the teacher the school has selected
- The friendly staff members.
- The friends I made
- The great feel to class.
- The helpful professors
- The helpful staff

- The instructors
- The instructors
- The instructors are so much more helpful and overall just better instructors than what I dealt with at my previous school.
- The instructors as a whole. In the beginning I thought that even if I didn't get what was being instructed the teachers wouldn't put forth extra effort to explain. Thankfully I was incorrect. Most aren't here to "fail the student".
- The knowledgeable professors
- The math teacher
- The new Building and the great professors
- The new building
- The people (3 Counts)
- The people
- The people I have meet while attending NOc.
- The people I have met (2 Counts)
- The people are awesome. The faculty and staff help me with everything I need to know. The teachers are well-educated. I like seeing people I used to go to high school with around campus. I like NOC.
- The people are friendl
- The people around me.
- The people in general have been a very welcoming group and overall very nice
- The people.
- The people.
- The people. The campus. It's clean and friendly. Makes going to school enjoyable.
- The prof
- The professor for the math course is very helpful and hands on.
- The professors
- The professors
- The professors are all super kind.
- The professors attitudes and kindness
- The professors really work with you and help you understand material.
- The professors.
- The schedule.
- The size of the campus is nice. Everything is set up right there. The teachers have always been nothing but helpful. They are amazing.
- The small class size
- The small class sizes.
- The small classes
- The small classes and easy to work with professors
- The smaller class sizes help the teacher and student get to know each other and the overall learning experience is better.
- The staff
- The teacher is very talented and really good at explaining

- The teachers (3 Counts)
- The teachers and fellow students are super nice. And it's a great learning environment.
- The teachers and the learning I have received
- The teachers and the other students. It is nothing like i thought it would be. It is better.
- The teachers and the staffs
- The teachers are easy to work with and very helpful.
- The teachers are great!
- The teachers are nice
- The teachers are so helpful. It seems that they really care about their students.
- The teachers are very helpful (2 Counts)
- The teachers are very helpful and i feel like I'm learning a lot
- The teachers are very immersed in their teaching and knowledgeable.
- The teachers, most of them are really great teachers.
- The teaching experience
- The way the professors teach
- The wi-fi is pretty good
- There are a lot of facility who are excited to help me!
- There is always someone if you need help with anything
- They help with with everything.
- They make the classes easier for you to understand and pass compared to OSU.
- They professors are are wonderful.
- This school is to easy it's a joke
- Very easy to enroll. Finishing the necessary credit hours will open up another degree from NOC that I may not have gotten from another institution without doing, or redoing, more classes.
- Very helpful and caring staff. I have met some of the coolest teachers here who are usually very genuine people to be around. NOC has impacted my educational career in an amazing way and I'm thankful that I've had the opportunity to attend.
- Very helpful teachers that are always willing to give you one on one time after class if needed.
- a lot of the techers at NOC have been extremely helpful when I have struggled on class and it has been very easy for me to reach put for help when needed
- all the employees at the front have been very helpful and anytime I ask a question to Bron at the front he is VERY helpful.
- always being in classes with friends
- being able to park close
- classes
- everything
- missing high school classes
- nursing
- people
- small classes

- smaller classrooms
- some of my classes and the professors.
- the great teachers!
- the people and teachers
- the people here are all very nice
- the teachers
- the total experience..

7.22) What is one thing NOC could do to enhance your experience?

- Email the surveys.
- 24/7 library
- A more user friendly website
- Add wider sidewalks between buildings that are a straight line between buildings.
- Afternoon classes maybe
- Applying for financial aid
- At times the employees can be quite rude and hard to work with, especially when it comes to the dorm and residential life.
- Be closer to campus, the walk kills me every week
- Be more clear and upfront about billing
- Be more helpful when it comes to administration. When I walk in there I feel like I'm bothering them because of the looks on their faces
- Be more involved
- Be more organized
- Become more involved
- Better WiFi for resident halls, free laundry services, more parking, and make the food cheaper in the union.
- Better coaching staff.
- Better descriptions for online classes when comparing them to job/MOS specialties.
- Better dorm rooms.
- Better elevator
- Better food and better hours for the cafe.
- Better food in the cafeteria
- Better food in the cafeteria.
- Better grades
- Better parking/roads around campus
- Bigger classrooms so it's not as cramped.
- Change the way OSU students have to enroll. I waited in line for four hours when it would have been much more efficient to do online so I didn't have to waste time waiting in line.
- Classes
- Continue providing great teachers who know their curriculum.
- Counseling

- Decorate more
- Draw more direct parallels to state universities to give a better idea of where students are relative to a degree from a 4-year institution.
- Enhance the enrollment process and enroll students in the correct classes for the study of field that wouldn't lead them to taking the wrong classes that is wasting time.
- Everyone in enrollment and financial aid, need to either be fired or have attitude adjustments. People who treat you as if your scum on the bottom of their shoes, that is why people do not want to go to college, they do not feel welcomed, they feel like a burden. If they are confused, no body wants to go ask questions due to the attitude they will receive. I have been through several advisors and my final one, Mr. XXXX has been the only one who has listened to what I want to do and has told me the best way to achieve it. I have been enrolled into the wrong degree, the wrong classes, havnt been able to get a hold of advisors. It is like NOC does not care. Also more online classes and more evening classes for adults would do the school wonders. A lot of adults want to go to school but can not afford to go during the day because they have to work 8-5. Please start accommodating all age ranges. I will be attending a university that offers the degree all online or weekend classes, so adults can get their degrees.
- Everything is great!
- Extend cafeteria and snack bar hours
- Financial aide .
- Fix the OSU student enrollment process
- General dorm maintenance
- Get an NOC app to make email and announcements more accessible.
- Get more involved in different organizations.
- Get the wasps out of Wilkin
- Getting something new out of it that pertains to my career
- Go over the money to come to school here and the technology you have to have to make sure you get to get your homework done. Places to go on the computer to make sure our homework is turned in correctly. All the places you can go to help you with the class. Online books I didn't know I had, but was paying for it. Thank you for this school and being able to transfer to OSU
- HELP ME FIGURE OUT MY FAFSA!
- Have AC in the EB dorms
- Have better professors
- Have better weekend hours, with the library and cafeteria.
- Have more activities for people who live on campus
- Have more dances
- Have more leniency and understanding of outside problems
- Have more options for the different days a class is offered
- Have nicer employees where when I ask a simple question they don't roll their eyes and act like I'm stupid.
- Have not between help in financial office to help students. XXXX did not take me seriously and did not help me resolve and answer my questions
- Have our councilor back
- Have registrar office knowledgeable
- Healthier food choices in dining halls
- Help me with my math
- Hire Less uptight staff.
- Hire better bookstore employees.
- Hire more teachers like Mrs. XXXX

- Hire more teachers like Mrs. XXXX
- Honestly couldn't think of anything!
- Honestly nothing at the moment.
- Hosting more cultural engagement activities.
- I am not exactly sure.
- I believe NOC is doing a great job.
- I believe it's inappropriate for a non-Faith based, public college to have religious people setting in the entrance in Zollars WEEKLY. It's uncomfortable. They are very sweet people and I'm all for freedom of religion but maybe have other companies, colleges, student activities/clubs, promote there.
- I cannot really think of anything that can make it significantly better
- I cannot think of any improvements that can be made.
- I cannot think of anything.
- I cant think of anything
- I can't think of anything at this time
- I could get more involved I suppose.
- I do not know there have been wasps coming into my classrooms every now and then
- I do not like having online books. I would like to have the option to opt out of all of the online stuff and just do my work on paper. I am someone who needs to be able to high light and go back and read and it's difficult with an online book because you need internet everywhere. Sometimes internet goes down so it can be really inconvenient.
- I don't think there is anything to change.
- I dunno
- I feel like I'm in grade 2 again
- I have been overall pleased with all my experiences at NOC.
- I have no idea due to me being online
- I have nothing bad to say. I love the staff and courses I'm taking so far.
- I like everything that NOC is doing.
- I like it so far, I can't think of any at this moment.
- I really don't know
- I rely on lecture capture to listen to lectures and there are constantly problems with it.
- I think NOC could always use improvement, but I don't know what should be improved!
- I think NOC would be a greater experience if there was more information about clubs you could be in and if NOC-Stillwater was able to offer more classes.
- I think it's great how it is.
- I think the professors need to stop assuming that every student knows the criteria from day one. When professors say, "Everyone should know this". It automatically makes a person feel uncomfortable if they simply do not know. In the professors' defense, I have been out of school for over 30 years.
- I was never offered any help or explained to at all how grants or any financial aid worked. I mentioned being a single mom and needing help and was never offered or directed to the right route that is my ONLY complaint.
- I wish I would've started with an advisor from the beginning, but as a concurrent enrollment student I was making the decisions and enrolling myself and I'm paying for that now.
- I wish they had more majors to offer.

- I wish we had less online work, and more pencil and paper work.
- I would like it if there were more clubs at noc Enid
- I would like to an on-campus daycare for single mothers or just mothers or fathers who are returning to further their education but have children that are to young for school. Sometimes babysitters are not easily accessible to all.
- I would love for my advisor to meet with me more on my plan to apply to medical school. To set up a game plan for me. I feel like I am going at it blind.
- I'm not sure.
- ITV teachers need slow down during notes
- If areas to study were open on Friday evenings and the weekends as I like to work in a group to do homework, but Fridays are my best days to study.
- If it was closer from where I live would be better
- If more engineering courses would be available at NOC enid.
- It could maybe work better with its concurrent students highschool schedules.
- It's doing fine
- It's fine how it is
- It's so far away from campus kind of
- I'm currently satisfied
- I'm not sure. (2 Counts)
- I've been trying to email a teacher about my next steps for my classes and have received no response
- Just keep doing what you're doing! Amazing establishment.
- Just offer more classes maybe.
- KNowing about the degree programs would be nice. Feeling safe and know the classes I am taking will carry over
- LECTURE CAPTURE. Does not work on the App. I just wish the lectures were more accessible to the students.
- Layout straight forward processes before semesters
- Less online stuff
- Let the baseball players live in boemhe
- Lower cost of schooling
- Make NWOSU cheaper or somehow cover 4 years in this campus? Honestly not much.
- Make college cheaper
- Make financial aid better
- Make it easier to contact McGraw Hill
- Make sure all the faculty have people skills and know that everyone has feelings
- Make sure that all instructors and faculty have good people skills. There are a few people around the campus who are quite rude.
- Make the clubs and organizations more known
- Make webassign for math not so picky.
- Making sure that ITV teachers record and post their class for students who are absent.
- Maybe more activities involving help for students
- Maybe the interaction between students during class.

- More absent days
- More activities to get the students engaged in learning
- More activities
- More activities in the residence hall. Have more tutors for math for all math levels not just College algebra
- More availability with tutors at NOC locations.
- More bathrooms. More absent days, I'm a single mom. Only allowing 3 absences over five months is crazy. Example: Schools have snow days when NOC doesn't and then I'm out of an absence because I have no other option.
- More cats we need all the cats give me CATSCATSCATSCATS!
- More class
- More classes
- More communication with OSU students .
- More concurrent classes
- More engineering classes
- More extracurricular activities
- More hands on learning. I learn better when there is an application to what I am learning instead of lectures
- More hot dogs
- More lab times.
- More majors should be provided. Also ITV lectures should be on campus once in a while
- More professors for more variety in choice
- More resources for students with mental illness.
- More tutors
- More tutors for math
- My advisor
- N/A (7 Counts)
- N/a (4 Counts)
- NA (2 Counts)
- NA
- NOC has done everything it can to enhance my experience, I appreciate all they have done this far for me.
- NOC is a great school.
- NOC keeps attendance.... though I might understand a couple reasons on why you might do that, I still don't agree. I am paying to go college and if I need to miss more than the days that I can miss, then that is my business. We are not in high school anymore. I just feel like I shouldn't be punished for missing days that I need to and possibly be dropped from a course.
- Na
- Never to have Ms. XXXX as an instructor.  
Offer more classes for working adults in the evening. I work a full time job, I plan my school schedule around work, I am lucky this semester to be able to attend a class over the noon hour, that's all the leeway that my work will allow for me to attend class. I do realize that instructors have lives outside of the College, working at that school is their job however more availability of classes in the evening times would be great.
- Non mandatory class
- None

- None that I can think of at this time.
- Not applicable?
- Not be so strict on attendance. Life happens not all of us are young some have children and spouses so learn to care if life happens.
- Not have to put in the WiFi password everytime
- Not make it so far.
- Not take earth science. I love science and I always have. But this class is going to be the death of me, I am in the class and everything is online and it's just not science. The labs do not coincide with the class and I just do not understand it. Needs work
- Nothing (9 Counts)
- Nothing (13 Counts)
- Nothing I can think of
- Nothing at all
- Nothing everything is alright
- Nothing i can think of at the moment
- Nothing it was great
- Nothing major. Air dryers in the bathrooms would be nice. The sinks in some of the buildings sometimes have rust in the water. Other than that, there's really not much to improve; it's a great school. Just my opinion.
- Nothing much honestly
- Nothing really. I grew up in Tonkawa down the road from the campus. I have been visiting NOC since I was a kid.
- Nothing specific.
- Nothing yall is good.
- Nothing, everything is fine!
- Nothing, it is great here!
- Nothing, its all good.
- Nothing. (2 Counts)
- Nothing. (3 Counts)
- Nothing. Good school.
- Nothing. I'm happy.
- Nothing. Love it.
- Offer me more classes that I understand to complete my major.
- Offer more classes
- Offer more courses
- Offer more courses for Pre-Med students. Namely: Pharmacology, Intro to Organic and Biochem, and a 4000 level course.
- Offer more help to those who are struggling. In certain areas such as English or math or history
- Offer more night time classes.
- Offer more online courses that don't cost extra
- Offer training courses related to out majors such as: A+ CompTia for IT related majors and short stories related to English related majors
- Parking spaces
- Provide more jobs.

- Put a coffee machine on site :)
- Put more of a focus on education instead of school activities. I came to NOC to get a degree, not be entertained.
- Put the class on bright space for OSU students
- Registrar Office custom service. I found it very difficult to receive information or get anything done in this office. The lady at the front desk seems to have a bad attitude on most days. It took many attempts to get one transcript sent to another college. Dealing with the Registrars Office was a very frustrating experience during my two years at NOC.
- Renew the older dorms
- Renovate the dorms.
- Shorter walk
- Stop being so damn strict.
- Study more
- Tell some of the faculty members to treat the students like they are adults. Some of them seem to degrade students who are in need of actual assistance.
- Tell the librarian to chill out when we are printing papers! He is always crabby when you print more than two papers!!
- The ITV facilitator to be somewhat educated in the subject they are facilitating. Would help with questions.
- The Watter fountains
- The cafeteria is generally good but I would like a wider variety.
- The chance to be able to have The option to decline or except online books .
- The class work
- The demographics at NOC are varied. It would be nice to see some sort of support system for non-traditional students who are trying to enhance their knowledge base and skill set. The biggest issue I have with NOC is the lack of interest my adviser (at the time) took in my successful completion of college. I have switched to a different adviser and have changed my major so that I may graduate by the end of this year. So, I would suggest advisers listen to their students and actually help them choose courses that will count toward their degree.... I have wasted 3 classes....that's how many hours? And the money I will have to pay back for unnecessary courses is irritating, to say the least. No...I am not happy with that at all.
- The heating in the KPAC is usually not working.
- The man upfront who helps with enrollment or questions concerning NOC could be a lot more knowledgeable, friendly, and helpful in areas.
- The most important issue for me is to have an open environment where people can be accessible to the needs of students. I love it when this happens sometimes it doesn't and that makes it harder. I am learning to overcome my fear of retaliation a little through this anonymous online survey. I am still afraid it might not be anonymous, and yet still I was truthful. For me that is overcoming my biggest fear. One experience can make a difference, and it can be used for good.
- The only problem I have had was with a staff member she was having a bad day and treated me poorly but I got what I needed and went on with my day.
- The tutor lab is an awesome idea
- The water fountains are bad
- The water in tonkawa sometimes tastes or smells bad especially in some dorms. Better water fountains, especially the ones with the bottle filling spout, would be awesome.
- The water taste like pond water
- They are doing great.
- Train professors how to deal with students better when acting as academic advisors
- Treat students and staff well
- Try not to cram so much into one class sitting make it more positive an welcoming so kids want to ask questions.
- Try to make more out of school events more work friendly. Most students work and can't attend most events.

- Ummmmmm nothing
- Unsure
- Update the NOC website/software ect.
- Update the science building and get another printer for the library would be the 2 things I would do in the future to help everyone who is coming into NOC better there education.
- Use the same website as OSU
- Using all the tools and opportunity options to help me further my education
- Warmth in the basement classrooms. Teachers that do more than read PowerPoint slides. Cheaper supplies and books from the bookstore.
- We seem to have heat and air problems often. That would help but I know that's beyond their control sometimes.
- You need councilors for students struggling with their mental health. Also, you need to reevaluate who you hire at this school for the safety of your students.
- be more active in clubs and things like that.
- better teachers
- better teaching habits to help students understand better , rather then speed thru lectures or just go over certain material that is need but not other that is on tests or quizzes they give .
- better wifi
- don't change a students financial aid
- free ice cream stands
- i can't think of any!
- nothing
- nothing
- offer more online classed
- provide healthier food in cafe
- send more emails
- the NOC Stillwater could have a on campus library
- volleyball team
- weekend classes....