

Employee Satisfaction Survey

Campus Culture and Policies

1 / 5

20%

Rate your satisfaction with how well the statement is implemented on your campus.

1. Advisors meet the scholastic and emotional needs of advisees.

- Very Satisfied
- Satisfied
- Somewhat Satisfied
- Not Very Satisfied
- Not Satisfied at All
- Not Known

2. The level of communication between advisors and students, outside of enrollment, is sufficient.

- Very Satisfied
- Satisfied
- Somewhat Satisfied
- Not Very Satisfied
- Not Satisfied at All
- Not Known

3. There is good communication between the different campuses.

- Very Satisfied
- Satisfied
- Somewhat Satisfied
- Not Very Satisfied
- Not Satisfied at All
- Not Known

4. NOC does a good job of providing an overall quality learning environment.

- Very Satisfied
- Satisfied
- Somewhat Satisfied
- Not Very Satisfied
- Not Satisfied at All
- Not Known

5. NOC provides good customer service to students.

- Very Satisfied
- Satisfied
- Somewhat Satisfied
- Not Very Satisfied
- Not Satisfied at All
- Not Known

6. NOC provides good customer service to employees.

- Very Satisfied
- Satisfied
- Somewhat Satisfied
- Not Very Satisfied
- Not Satisfied at All
- Not Known

7. NOC provides good customer service to external stakeholders (alumni, retirees, community members, businesses, etc.).

- Very Satisfied
- Satisfied
- Somewhat Satisfied
- Not Very Satisfied
- Not Satisfied at All
- Not Known

8. Additional Comments

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Employee Satisfaction Survey

Institutional Goals

2 / 5

40%

How important is it to you that NOC pursue the following goals?

9. Increase the assets of the NOC Foundation

- Very Important
- Important
- Somewhat Important
- Not Very Important
- Not Important at All

10. Increase the use of degree program Advisory Committees

- Very Important
- Important
- Somewhat Important
- Not Very Important
- Not Important at All

11. Increase the number of full-time faculty

- Very Important
- Important
- Somewhat Important
- Not Very Important
- Not Important at All

12. Increase the number of full-time staff

- Very Important
- Important
- Somewhat Important
- Not Very Important
- Not Important at All

13. Increase the enrollment of new students

- Very Important
- Important
- Somewhat Important
- Not Very Important
- Not Important at All

14. Increase the retention of existing students

- Very Important
- Important
- Somewhat Important
- Not Very Important
- Not Important at All

15. Develop new academic programs

- Very Important
- Important
- Somewhat Important
- Not Very Important
- Not Important at All

16. Improve employee morale

- Very Important
- Important
- Somewhat Important
- Not Very Important
- Not Important at All

17. Additional Comments

18. Choose ***three*** goals that you believe should be NOC's top priorities

- Increase the assets of the NOC Foundation
- Increase the use of degree program Advisory Committees
- Increase the number of full-time faculty
- Increase the number of full-time staff
- Increase the enrollment of new students
- Increase the retention of existing students
- Develop new academic programs
- Improve employee morale

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Employee Satisfaction Survey

Involvement in Planning and Decision-Making

3 / 5

60%

19. In your opinion, how much involvement do each of the following have in planning and decision-making at NOC?

	Too Much Involvement	More Than Enough Involvement	Just the Right Involvement	Not Quite Enough Involvement	Not Enough Involvement
Community members	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Foundation board	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Faculty	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Deans or directors of administrative units	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Chairs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Vice-Presidents	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Students	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Regents	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Alumni	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

20. Additional Comments

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Employee Satisfaction Survey

Work Environment

4 / 5

80%

The following statements describe the condition of your work environment as an employee at NOC. Rate your satisfaction with these aspects of your work environment.

21. I have access to adequate technology to perform my duties.

- Very Satisfied
- Satisfied
- Somewhat Satisfied
- Not Very Satisfied
- Not Satisfied at All
- Not Applicable

Additional Comments

22. NOC provides the professional development needed for my position.

- Very Satisfied
- Satisfied
- Somewhat Satisfied
- Not Very Satisfied
- Not Satisfied at All
- Not Applicable

Additional Comments

23. Administrators respond in a timely manner to emails and phone calls.

- Very Satisfied
- Satisfied
- Somewhat Satisfied
- Not Very Satisfied
- Not Satisfied at All
- Not Applicable

Additional Comments

24. My co-workers respond in a timely manner to emails and phone calls.

- Very Satisfied
- Satisfied
- Somewhat Satisfied
- Not Very Satisfied
- Not Satisfied at All
- Not Applicable

Additional Comments

25. The scheduling of employee events and activities meets my needs.

- Very Satisfied
- Satisfied
- Somewhat Satisfied
- Not Very Satisfied
- Not Satisfied at All
- Not Applicable

Additional Comments

26. The NOC RAVE Emergency Alert system functions for me in a satisfactory manner.

- Very Satisfied
- Satisfied
- Somewhat Satisfied
- Not Very Satisfied
- Not Satisfied at All
- Not Applicable

Additional Comments

27. The Blackboard academic learning system functions for me in a satisfactory manner.

- Very Satisfied
- Satisfied
- Somewhat Satisfied
- Not Very Satisfied
- Not Satisfied at All
- Not Applicable

Additional Comments

28. The School Dude facility maintenance work order system functions for me in a satisfactory manner.

- Very Satisfied
- Satisfied
- Somewhat Satisfied
- Not Very Satisfied
- Not Satisfied at All
- Not Applicable

Additional Comments

29. The Track-it system for reporting technology issues functions for me in a satisfactory manner.

- Very Satisfied
- Satisfied
- Somewhat Satisfied
- Not Very Satisfied
- Not Satisfied at All
- Not Applicable

Additional Comments

30. NOC provides a safe work environment.

- Very Satisfied
- Satisfied
- Somewhat Satisfied
- Not Very Satisfied
- Not Satisfied at All
- Not Applicable

Additional Comments

31. NOC provides an overall quality work environment.

- Very Satisfied
- Satisfied
- Somewhat Satisfied
- Not Very Satisfied
- Not Satisfied at All
- Not Applicable

Additional Comments

Employee Satisfaction Survey

Demographic Questions

5 / 5

100%

32. Campus Location

- Tonkawa
- Enid
- Stillwater

33. Position:

- Faculty
- Staff
- Administration

34. If faculty, what is your division?

35. Position:

- Full-time
- Part-time

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Done